

Agenda

Meeting: Audit Committee

Venue: Brierley Room, 3 Racecourse Lane,

Northallerton, DL7 8QZ

Date: Friday 20 December 2019 at 1.30 pm

Note: Members are invited to attend a

seminar concerning Counter Fraud at 1.00 pm in the Brierley Room, 3 Racecourse Lane, Northallerton, DL7

8QZ

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Business

- 1. Apologies for Absence
- 2. Minutes of the meeting held on 25 October 2019

(Pages 5 to 9)

3. Any Declarations of Interest

Enquiries relating to this agenda please contact Ruth Gladstone **Tel: 01609 532555** or e-mail ruth.gladstone@northyorks.gov.uk
www.northyorks.gov.uk

4. Public Questions or Statements

Members of the public may ask questions or make statements at this meeting if they have given notice (including the text of the question/statement) to Ruth Gladstone of Democratic Services (contact details at the foot of page 1) by midday on Tuesday 17 December 2019. Each speaker should limit themselves to 3 minutes on any item. Members of the public who have given notice will be invited to speak:-

- at this point in the meeting if their questions/statements relate to matters which are not otherwise on the Agenda (subject to an overall time limit of 30 minutes);
- when the relevant Agenda item is being considered if they wish to speak on a matter which is on the Agenda for this meeting.

If you are exercising your right to speak at this meeting, but do not wish to be recorded, please inform the Chairman who will instruct those taking a recording to cease while you speak.

- Progress on Issues Raised by the Committee Joint report of the Corporate Director
 Strategic Resources and the Assistant Chief Executive (Legal and Democratic Services)
 (Pages 10 to 11)
- 6. Progress on 2019/20 Internal Audit Plan Report of the Head of Internal Audit (Pages 12 to 16)
- 7. Business and Environmental Services Directorate:-
 - (a) Internal Audit Work Report of the Head of Internal Audit

(Pages 17 to 25)

(b) **Internal Control Matters** - Report of the Corporate Director – Business and Environmental Services

(Pages 26 to 49)

8. Risk Management - Progress Report - Report of the Corporate Director - Strategic Resources

(Pages 50 to 77)

9. Audit Committee Programme of Work

(Page 78)

10. Other business which the Chairman agrees should be considered as a matter of urgency because of special circumstances.

Barry Khan
Assistant Chief Executive (Legal and Democratic Services)

County Hall Northallerton

Notes:

1. The Brierley Building (main County Hall building) is closed now until July 2020. All Committee meetings will be held in either No 1 or No 3 Racecourse Lane, Northallerton, DL7 8QZ. Please note the venue above for the location of this meeting. Please report to main reception which is located in No 3 Racecourse Lane.

2. Emergency Procedures for Meetings

Fire

The fire evacuation alarm is a continuous Klaxon. On hearing this you should leave the building by the nearest safe fire exit. Once outside the building please proceed to the fire assembly point in the rear car park / L'Espec Street.

Persons should not re-enter the building until authorised to do so by the Fire and Rescue Service or the Emergency Co-ordinator.

An intermittent alarm indicates an emergency in nearby building. It is not necessary to evacuate the building but you should be ready for instructions from the Fire Warden.

Accident or Illness

First Aid treatment can be obtained by telephoning Extension 7575.

AUDIT COMMITTEE

1. Membership

Co	County Councillors (8)							
		Council	lors Names	3			Political Group	
1	ARTH	UR, Karl					Conservative	
2	ATKIN	ISON, Marg	aret		Vice-Chair	man	Conservative	
3	BAKE	R, Robert					Conservative	
4	CLAR	K, Jim					Conservative	
5	HUGII	L, David					Conservative	
6	LUNN	, Cliff			Chairman		Conservative	
7	MACK	(AY, Don					NY Independents	
8	WEBE	BER, Geoff					Liberal Democrat	
Ме	mbers	other than	County Co	uncillors (N	Non-voting)	(3)		
1	GRUE	BB, Nick						
2	MARSH, David							
3	PORTLOCK, David							
Tot	al Mem	nbership – (11)		Quorum -	· (3) Count	y Councillors	
	Con	Lib Dem	NY Ind	Labour	Ind	Total		
	6 1 1 0 0 8							

2. Substitute Members

Conservative			Liberal Democrat		
	Councillors Names		Councillors Names		
1	COOPER, Richard	1	BROADBANK, Philip		
2	THOMPSON, Angus	2			
3	PARASKOS, Andy	3			
4	PATMORE, Caroline	4			
5		5			
NY	Independent				
	Councillors Names				
1					
2					
3					
4					
5					

The term of appointment of Independent Members to the Audit Committee shall be four years from 31 July during the year which follows a County Council election in order to provide consistency during the period for production, and subsequent approval of, the Statement of Final Accounts.

North Yorkshire County Council

Audit Committee

Minutes of the meeting held on Friday 25 October 2019 at 1.30 pm at County Hall, Northallerton

Present:-

County Councillor Members of the Committee:-

County Councillor Cliff Lunn (in the Chair); County Councillors Karl Arthur, Margaret Atkinson, Robert Baker, Don Mackay and Andy Paraskos (as Substitute for Jim Clark)

Independent Members of the Committee:-

Mr Nick Grubb, Mr David Marsh and Mr David Portlock

In Attendance:-

Deloitte Officers:- Paul Thomson and Nick Rayner

Veritau Officer: Max Thomas (Head of Internal Audit)

County Council Officers:- Gary Fielding (Corporate Director – Strategic Resources), Anton Hodge (Assistant Director – Strategic Resources), Rachel Kemp (Head of Integration, Access to Services, Care and Support, Health and Adult Services Directorate), Michael Rudd (Head of Housing Market Development, Commissioning Unit, Health and Adult Services Directorate), Simon Wright (Senior Emergency Planning Officer, Policy, Partnerships and Communities Unit, Central Services Directorate) and Ruth Gladstone (Principal Democratic Services Officer)

Apologies for absence:-

Apologies for absence were received from County Councillors David Hugill and Geoff Webber.

Copies of all documents considered are in the Minute Book

140. Minutes

Resolved -

That the Minutes of the meeting held on 22 July 2019, having been printed and circulated, be taken as read and be confirmed and signed by the Chairman as a correct record, subject to the correction of the spelling of Paul Thomson's name in the last paragraph of the preamble of Minute 136.

141. Declarations of Interest

There were no declarations of interest.

142. Public Questions or Statements

There were no questions or statements from members of the public.

143. Progress on Issues Raised by the Committee

Considered -

The joint report of the Corporate Director - Strategic Resources and the Assistant Chief Executive (Legal and Democratic Services) which advised of progress made on issues which the Committee had raised at previous meetings, and Treasury Management matters that had arisen since the Committee's last meeting.

During discussion, it was confirmed that work was being undertaken to assess the implications of the Government's announcement that interest rates on all new loans from the Public Works Loan Board (PWLB) would be increased by 1%. However, the County Council had no current plans to borrow funds from the PWLB.

Resolved -

That the report be noted.

144. Annual Audit Letter on the 2018/19 External Audit

Considered -

The Annual Audit Letter 2018/19 which summarised the outcome from the external audit work carried out by Deloitte in respect of the year ended 31 March 2019.

During discussion, Paul Thomson (Deloitte) apologised that the Annual Audit Letter showed an incorrect postal address for North Yorkshire County Council. He advised that the Letter had been corrected and that the corrected version would be published on the website of Public Sector Audit Appointments Ltd (PSAA).

Resolved -

That the Annual Audit Letter 2018/19, as amended to show the correct postal address for the County Council, be noted.

145. Annual Report of the Audit Committee

Considered -

The report of the Chair of the Audit Committee which invited consideration of the draft of the Committee's Annual Report for the year ended 30 September 2019, prior to submission of the Annual Report to the forthcoming meeting of the County Council.

During discussion, it was suggested and agreed that the word "material" should be inserted after the words "had not identified any" within the second sentence of the paragraph numbered 3 on the second page of the report.

Resolved -

- (a) That the report be noted.
- (b) That the draft Annual Report of the Audit Committee, as appended to the report, be approved for submission to the County Council, subject to the word "material" being inserted after the words "had not identified any" within the second sentence of the paragraph numbered 3 on the second page of the report.

146. Progress on 2019/20 Internal Audit Plan

Considered -

The report of the Head of Internal Audit which:- advised of progress made in delivering the 2019/20 Internal Audit Plan and developments likely to impact on the Plan throughout the remainder of the financial year; and sought approval for changes to the Audit Charter.

During discussion, officers clarified the following:-

- The Head of Internal Audit had no particular concerns regarding the areas to which days were now being allocated.
- Information Governance, to which an additional 45 audit days were being allocated, remained a high risk area for the County Council. However, it was currently unknown whether an increase in days for Information Governance would be needed in future years.
- Most of the audits were being postponed to the following year, rather than being cancelled. Such postponements were considered appropriate due, in most cases, to other internal work being undertaken within the service area.
- The Head of Internal Audit was confident that there were no areas where Veritau did not follow the updated CIPFA Statement on the Role of the Head of Internal Audit.

Members asked for further training to be arranged for them in respect of counter-fraud.

Resolved -

- (a) That the progress made in delivering the 2019/20 Internal Audit programme of work, and the variations agreed by the client officer, be noted.
- (b) That the proposed changes to the Internal Audit Charter be approved.
- (c) That the updated CIPFA Statement on the Role of the Head of Internal Audit be noted.
- (d) That further training be arranged for Committee Members in respect of counterfraud.

147. Health and Adult Services Directorate - Internal Audit Work and Internal Control Matters

Considered -

- The report of the Head of Internal Audit which advised of the internal audit work performed during the year ended 31 August 2019 in respect of the Health and Adult Services Directorate.
- The report of the Corporate Director Health and Adult Services which outlined some of the key service risks and governance developments within the Directorate and provided details of the updated Risk Register for the Health and Adult Services Directorate.

During discussion, Members recognised the budget pressures on Adult Social Care and the role which the County Council could play in the care market.

Resolved -

- (a) That it be noted that the Committee, having considered the report of the Head of Internal Audit, is satisfied that the internal control environment operating in the Health and Adult Services Directorate is both adequate and effective.
- (b) That the updated Risk Register for the Health and Adult Services Directorate be noted.

148. Internal Audit Report on Information Technology, Corporate Themes and Contracts

Considered -

The report of the Head of Internal Audit which advised of the internal audit work performed during the year ended 31 August 2019 in respect of information technology, corporate themes, and contracts.

During discussion, officers clarified the following:-

- An annual report concerning procurement and contract management was scheduled to be submitted to the Committee's meeting in June 2020, at which time further consideration could be given to the area of contractor due diligence.
- There was no inconsistency between the audit opinion of "Limited Assurance" relating to contractor due diligence, and the content of the Committee's Annual Report, because the two issues related to different aspects of County Council activity.

Resolved -

That it be noted that the Committee, having considered the report of the Head of Internal Audit, is satisfied that the internal control environment operating in respect of information technology, corporate themes, and contract arrangements is both adequate and effective.

149. Business Continuity - Update Report

Considered -

The report of the Head of Resilience and Emergencies which provided an overview of the County Council's current business continuity arrangements and a continued assurance for the management of risk within Directorates and service areas.

During discussion, officers clarified that the County Council's Resilience and Emergencies Team worked to the County Council's Corporate Risk Register, rather than the Team having its own Risk Register.

Resolved -

That the recent challenging incidents which have been managed by County Council Directorates, overseen by the Business Continuity Champions and fully supported by the Resilience and Emergencies Team, together with the continued efforts of all service areas at North Yorkshire County Council to embed resilient practice, be noted.

150. Fees and Charges Strategy

Considered -

The report of the Corporate Director - Strategic Resources which sought comments on a proposed Fees and Charges Strategy which had been developed for North Yorkshire County Council.

The Corporate Director – Strategic Resources advised that Members could make comments on the proposed Strategy either during this meeting, or by writing or phoning him outside this meeting.

During discussion, Members commented that, at times when costs were being cut, it was necessary to look at income. The External Members of the Committee queried whether decisions on fees and charges were political, and whether different Directorates had different customer bases/markets. The Corporate Director – Strategic Resources responded that the proposed Strategy would not override policy, and that the aim of the Strategy was to require annual reviews of all fees and charges.

Resolved -

That the report, together with Members' comments made during the debate, be noted.

151. Audit Committee Work Programme

Considered -

The Committee's Programme which identified items of business scheduled to be considered at each of the Committee's forthcoming meetings.

Resolved -

- (a) That the Work Programme be noted.
- (b) That the dates of meetings of the Committee, to be held after May 2020, be included in the Work Programme once announced in November 2019.
- (c) That the Corporate Director Strategic Resources, in consultation with the Head of Internal Audit, allocate training sessions to specific dates in respect of:
 (i) counter-fraud; (ii) Pension Governance; and (iii) Beyond 2020 including Property Rationalisation.

The meeting concluded at 2.50pm. RAG/JR

NORTH YORKSHIRE COUNTY COUNCIL

AUDIT COMMITTEE

20 December 2019

PROGRESS ON ISSUES RAISED BY THE COMMITTEE

Joint Report of the Corporate Director – Strategic Resources and the Assistant Chief Executive (Legal and Democratic Services)

1.0 PURPOSE OF THE REPORT

- 1.1 To advise Members of
 - (i) progress on issues which the Committee has raised at previous meetings
 - (ii) other matters that have arisen since the last meeting and that relate to the work of the Committee

2.0 BACKGROUND

2.1 This report is submitted to each meeting listing the Committee's previous Resolutions and / or when it requested further information be submitted to future meetings. The table below represents the list of issues which were identified at previous Audit Committee meetings and which have not yet been resolved. The table also indicates where the issues are regarded as completed and will therefore not be carried forward to this agenda item at the next Audit Committee meeting.

Date	Minute number and subject	Audit Committee Resolution	Comment	Complete?
07.03.19	107 – Progress on Issues Raised by the Committee	That the Committee's Chairman, Vice-Chairman, Mr Nick Grubb and Mr David Portlock be appointed to comprise a group, facilitated by Max Thomas to:- Discuss how this Committee is functioning; seek feedback from others such as the CD –SR and External Audit; review the findings; submit any proposed changes to a future meeting of the Committee for decision, and Full Council if appropriate; and complete the CIPFA questionnaire with input from the CD – SR	In progress	X

Date	Minute number and subject	Audit Committee Resolution	Comment	Complete?
25.10.19	146 – Progress on 2019/20 Internal Audit Plan	That further training be arranged for Committee Members in respect of counter-fraud	This training has been arranged for 20 December 2019	√
25.10.19	151 – Audit Committee Work Programme	That the dates of meetings of the Committee, to be held after May 2020, be included in the Work Programme once announced in November 2019.	These have now been added to the Work Programme	√
25.10.19	151 – Audit Committee Work Programme	That the Corporate Director, Strategic Resources, in consultation with the Head of Internal Audit, allocate training sessions to specific dates in respect of:- (i) counter- fraud; (ii) Pension Governance; and (iii) Beyond 2020 including Property Rationalisation	These training sessions will be allocated specific dates.	х

3.0 TREASURY MANAGEMENT

- 3.1 The Bank of England's Monetary Policy Committee (MPC) voted to maintain Bank Rate at 0.75% when they met on 7 November 2019. However, the vote was 7-2, with two members voting to cut base rate to 0.5% immediately, due to concerns around weak global economic growth and the potential for Brexit uncertainties to become entrenched and so delay UK economic recovery.
- 3.2 Despite uncertainty relating to Brexit and the General Election, the Approved Lending List has remained largely static with very little change in terms of counterparties.

4.0 RECOMMENDATION

4.1 That the Committee considers whether any further follow-up action is required on any of the matters referred to in this report.

GARY FIELDING Corporate Director – Strategic Resources BARRY KHAN
Assistant Chief Executive
(Legal and Democratic Services)

County Hall NORTHALLERTON

20 December 2019

Background Documents: Report to, and Minutes of, Audit Committee meetings held on 25 October

NORTH YORKSHIRE COUNTY COUNCIL

AUDIT COMMITTEE

20 DECEMBER 2019

PROGRESS ON 2019/20 INTERNAL AUDIT PLAN

Report of the Head of Internal Audit

1.0 PURPOSE OF THE REPORT

1.1 To inform Members of the progress made to date in delivering the 2019/20 Internal Audit Plan and any developments likely to impact on the Plan throughout the remainder of the financial year.

2.0 BACKGROUND

- 2.1 Members approved the 2019/20 Audit Plan on the 21 June 2019. The total number of planned audit days for 2019/20 is 1,090 (plus 956 days for other work including counter fraud and information governance). The performance target for Veritau is to deliver 93% of the agreed Audit Plan.
- 2.2 This report provides details of how work on the 2019/20 Audit Plan is progressing.

3.0 INTERNAL AUDIT PLAN PROGRESS BY 30 NOVEMBER 2019

- 3.1 The internal audit performance targets for 2019/20 were set by the County Council's client officer. Progress against these performance targets, as at 30 November 2019, is detailed in **Appendix 1**.
- 3.2 Work is ongoing to complete the agreed programme of work. It is anticipated that the 93% target for the year will be exceeded by the end of April 2020 (the cut off point for 2019/20 audits). **Appendix 2** provides details of the final reports issued in the period. A further 9 audit reports have been issued but remain in draft. Fieldwork is currently underway with a number of other scheduled audits.

Contingency and Counter Fraud Work

3.3 Veritau continues to handle cases of suspected fraud or malpractice. Such assignments are carried out in response to issues raised by staff or members of the public via the Whistleblower Hotline, or as a result of management raising concerns. Since the start of the current financial year, 40 cases of suspected fraud or malpractice have been referred to Veritau for investigation. 11 of these are internal fraud cases, 21 relate to social care and 8 relate to external fraud, debt recovery, or abuse of the council's financial assistance scheme. A further 8 cases relate to applications for a school place. A number of these investigations are still ongoing.

Information Governance

- 3.4 Veritau's Information Governance Team (IGT) continues to handle a significant number of information requests submitted under the Freedom of Information and Data Protection Acts. The number of FOI requests received between 1 April 2019 and 30 November 2019 is 688 compared with 824 requests received during the corresponding period in 2018/19. The County Council is currently below the performance response target of 95% for 2019/20 with approximately 75% of requests so far being answered within the statutory 20 day deadline. Actions continue to be taken to improve performance in this area. The IGT also coordinates the County Council's subject access requests (SARs) and has received 213 such requests between 1 April 2019 and 30 November 2019 compared to 150 requests received during the corresponding period in 2018/19.
- 3.5 Veritau acts as the County Council's Data Protection Officer following the implementation of the General Data Protection Regulation (GDPR) and Data Protection Act 2018. The IGT provides advice and support to the County Council on data protection matters, reviews compliance with the legislation and liaises with the regulator, the Information Commissioner's Office (ICO). Other work includes preparing data sharing agreements, recording data security incidents and investigating serious data security incidents. Veritau auditors have also continued to undertake a programme of unannounced compliance visits to County Council premises in order to assess staff awareness of the need to secure personal and confidential information.

Variations to the 2019/20 Audit Plan

3.6 All proposed variations to the agreed Audit Plan arising as the result of emerging issues and/or requests from directorates are subject to a Change Control process. Where the variation exceeds 5 days then the change must be authorised by the client officer. Any significant variations will then be communicated to the Audit Committee for information. There have been no variations in the period since the last Committee meeting.

Follow Up of Agreed Actions

3.7 Veritau follows up all agreed actions on a regular basis, taking account of the timescales previously agreed with management for implementation. An escalation process is in place for when agreed actions are not implemented or where management fail to provide adequate information to enable an assessment to be made. At this stage in the year, there are no actions which have needed to be escalated. On the basis of the follow up work undertaken during the year to date, the Head of Internal Audit is satisfied with the progress that has been made by management to implement previously agreed actions necessary to address identified control weaknesses.

4.0 **RECOMMENDATION**

Members are asked to note the progress made in delivering the 2019/20 Internal Audit programme of work.

Report prepared and presented by Max Thomas, Head of Internal Audit

Max Thomas Head of Internal Audit Veritau Limited County Hall Northallerton

5 December 2019

Background Documents: Relevant audit reports kept by Veritau at 50 South Parade, Northallerton

Appendix 1

PROGRESS AGAINST 2019/20 PERFORMANCE TARGETS (AS AT 30/11/2019)

Indicator	Milestone	Position at 30/11/2019
To deliver 93% of the agreed Internal Audit Plan	93% by 30/4/20	33.73%
To achieve a positive customer satisfaction rating of 95%	95% by 31/3/20	100%
To ensure 95% of Priority 1 recommendations made are agreed	95% by 31/3/20	0%
To ensure at least 30% of investigations completed result in a positive outcome (management action, sanction or prosecution)	30% by 31/3/20	40.38%
To identify actual fraud savings of £50k (quantifiable savings)	£50k by 31/3/20	£48,248
To ensure 95% of FOI requests are answered within the Statutory deadline of 20 working days	95% by 31/3/19	75.30%

FINAL 2019/20 AUDIT REPORTS ISSUED TO DATE

Audit Area	Directorate	Overall Opinion
Information security compliance – Legal Services	Corporate	Substantial assurance
Information security compliance – White Rose House	Corporate	Limited assurance
Information security compliance – 8 St Helen's Close, Morton on Swale	Corporate	High assurance
Payroll / HR	Corporate	High assurance
Customer Complaints and Compliments	Corporate	Substantial assurance
Concessionary Fares	BES	High assurance
Visits to Care Providers - Botton Village / Avalon	HAS	No opinion
Visits to Care Providers - Castle Grange (Scarborough)	HAS	No opinion
Developing Stronger Families - June claim	CYPS	No opinion
Developing Stronger Families - September claim	CYPS	No opinion

NORTH YORKSHIRE COUNTY COUNCIL

AUDIT COMMITTEE

20 DECEMBER 2019

INTERNAL AUDIT WORK FOR THE BUSINESS AND ENVIRONMENTAL SERVICES DIRECTORATE

Report of the Head of Internal Audit

1.0 PURPOSE OF THE REPORT

1.1 To inform Members of the **internal audit work** performed during the year ended 30 November 2019 for the Business and Environmental Services (BES) directorate.

2.0 BACKGROUND

- 2.1 The Audit Committee is required to assess the quality and effectiveness of the corporate governance arrangements operating within the County Council. In relation to the BES directorate, the Committee receives assurance through the work of internal audit (as provided by Veritau) as well as receiving a copy of the latest directorate risk register.
- 2.2 This agenda item is considered in two parts. This first report considers the work carried out by Veritau and is presented by the Head of Internal Audit. The second part is presented by the Corporate Director and considers the risks relevant to the directorate and the actions being taken to manage those risks.

3.0 WORK DONE DURING THE YEAR ENDED 30 NOVEMBER 2019

- 3.1 Details of the work undertaken for the directorate and the outcomes of these audits are provided in **Appendix 1.**
- 3.2 Veritau has also been involved in carrying out a number of other assignments for the directorate. This work has included;
 - Providing ad-hoc advice on various control issues
 - Auditing and certifying a number of grant returns such as the Local Transport Plan, the Local Growth Fund, the LEP Growth Hub and the Local Authority Bus Subsidy Grant. We review relevant supporting information to ensure expenditure has been incurred in accordance with the grant conditions:
 - Meeting with BES management and maintaining ongoing awareness and understanding of key risk areas such as the long term waste service and the highways maintenance contract
 - Considering matters raised via 'whistleblowing' procedures

- 3.3 As with previous audit reports, an overall opinion has been given for each of the specific systems or areas under review. The opinion given has been based on an assessment of the risks associated with any weaknesses in control identified. Where weaknesses are identified then remedial actions will be agreed with management. Each agreed action has been given a priority ranking. The opinions and priority rankings used by Veritau are detailed in **Appendix 2**. Where the audits undertaken focused on value for money or the review of specific risks as requested by management then no audit opinion will be given. The work completed for the directorate and the opinions given following each audit contribute to the annual report and opinion of the Head of Internal Audit.
- 3.4 It is important that agreed actions are formally followed up to ensure that they have been implemented. Veritau follow up all agreed actions on a regular basis, taking account of the timescales previously agreed with management for implementation. On the basis of the follow up work undertaken during the year, the Head of Internal Audit is satisfied with the progress that has been made by management to implement previously agreed actions necessary to address identified control weaknesses.
- 3.5 The programme of audit work is risk based. Areas that are assessed as well controlled or low risk are reviewed less often with audit work instead focused on the areas of highest risk. Veritau's auditors work closely with directorate senior managers to address any areas of concern.

4.0 **RECOMMENDATION**

4.1 That Members consider the information provided in this report and determine whether they are satisfied that the internal control environment operating in the Business and Environment Services Directorate is both adequate and effective.

MAX THOMAS
Director and Head of Internal Audit

Veritau County Hall Northallerton

4 December 2019

BACKGROUND DOCUMENTS

Relevant audit reports kept by Veritau at 50 South Parade, Northallerton.

Report prepared by Stuart Cutts, Internal Audit Manager, Veritau and presented by Max Thomas, Head of Internal Audit and Director of Veritau.

Appendix 1

FINAL AUDIT REPORTS ISSUED IN THE YEAR ENDED 30 NOVEMBER 2019

	System/Area	Audit Opinion	Areas Reviewed	Date Finalised	Comments	Action Taken
	Highways Maintenance Contract	Substantial Assurance	We reviewed the strategic position of the Highways Maintenance contract to ensure there was a plan to: • manage the value of work to be performed under the contract, and • identify options for the future delivery of highways and transportation works We also reviewed small highway repairs which are carried out by 'General Maintenance Units' (GMUs) to see what cost comparisons between the day rate and the schedule of rates methods were being undertaken.	December 2018	There was an ongoing and appropriate plan to manage the value of work under the contract. Key risks in this area were being effectively managed. Work was also ongoing in deciding the future options for the delivery of highways and transportation works. A project plan had been developed, with a decision for the future provision of services planned for April 2019, subject to approval by Executive and Full Council Some information had been provided by Ringway but this was insufficient to allow a full cost comparison. Some further data cleansing was required to enable a suitable comparison to be made.	One P3 action was agreed. Responsible Officer: Corporate Director - Business and Environmental Services. Officers obtained all the information required to undertake the cost comparison. Senior management met with the Ringway regional director to discuss the price comparisons further.
E	Local Enterprise Partnership	High Assurance	A government audit on the York, North Yorkshire and East Riding (YNYER) LEP was carried out in February 2018. The report gave a 'Good' assurance rating. Six recommendations were made. We undertook a review of the LEP to ensure:	March 2019	Good progress had been made with the government audit areas for development. Four recommendations had been fully completed. Work on the remaining two recommendations was also progressing. Risks to the future success of the LEP are primarily overseen by the Assistant Director. Meetings are held every 6 months with NYCC to review and update the risk register.	One P3 action was agreed. Responsible Officer: Assistant Director, Economic Partnership Unit. The Economic Partnership Unit's corporate risk register will be added to the existing LEP Assurance Update

	System/Area	Audit Opinion	Areas Reviewed	Date Finalised	Comments	Action Taken
			 the government audit recommendations had been implemented; risks to the continuing success of the LEP had been effectively identified, documented and managed; The LEPs/Council's arrangements around the 		Risks are being identified and reported at monthly senior management meetings. However, the registers were not currently communicated to LEP board members. The 2018/19 Annual Conversation review was due to take place after our audit fieldwork. We found the evidence to be put forward to be thorough and relevant. The assurance statement was also due to be discussed and approved at the Annual Conversation. The only risk (which was	(Governance and Finance) report. This is a standing agenda item at each LEP board meeting. Generally, the risk register will be circulated for information only. However, members may become more should any of the risks increase significantly.
			Annual Conversation Governance and Assurance Statement were robust.		outside the control of the LEP) was in regards to the short deadlines between receiving the guidelines and the annual conversation meetings.	
С	Kex Gill Realignment Scheme	High Assurance	The authority has embarked on a project to re-route the A59 at Kex Gill. We reviewed the project to ensure:	March 2019	Clear governance arrangements were in place for the project. Roles and responsibilities of all individuals involved within the project were clearly defined.	There were no actions from this audit.
			robust controls were in place for the management of the project;		For the second stage of the project, there is a clear plan of actions. For the initial stage expenditure did not exceed the budget. Project risks have been identified during risk	
			 projects risks and appropriate planned mitigating actions had been identified and documented; 		workshops which took place before major project milestones had been reached. We saw how risks had changed as the project progressed, and appropriate mitigating	
			relevant project risks were being appropriately managed.		actions were in place for these risks. At the time of audit fieldwork the key project risk related to future funding. The project	

	System/Area	Audit Opinion	Areas Reviewed	Date Finalised	Comments	Action Taken
					team had submitted a business case to the Department for Transport (DfT) for approval and were awaiting further feedback.	
D	Allerton Waste Recycling Park (AWRP) - NYCC Processes	Substantial Assurance	The Allerton Waste Recovery Park became operational in 2018. Our audit assessed whether: • the management information system was operating as intended, and the information obtained was valuable for monitoring the waste service and contract; • the payment system was operating effectively and accurately; • the relationship with City of York Council (CYC) was being managed appropriately; • the dispute process was effective.	April 2019	At the time of the audit fieldwork the Management Information System (MIS) was not fully live so information was not necessarily fully up to date or accurate. This meant that the invoice checking process was both time and resource intensive to complete. However, improvements were being made to the process and these issues were being addressed. The working relationships between CYC and NYCC were not yet formalised. The councils were using inter-authority agreements and a Joint Waste Management Agreement signed in 2011. These agreements need to be updated to reflect the operational AWRP contract and proposed joint service arrangements. The councils do meet on a monthly basis to discuss contractual issues so any significant problems should be resolved. A dispute process does exist and the arrangements are satisfactory if, and when, needed.	One P2 and two P3 actions were agreed. Responsible Officer: Corporate Director - Business and Environmental Services. The MIS was signed off by management in early 2019. Further work to do included: arrange team training resolve historic queries from the monthly reporting process use the MIS built in query log resolve data discrepancies recalculate performance deduction points upon signing the Commercial Agreement ensure monthly data is input into annual forecasting models for the financial Annual Reconciliation process

	System/Area	Audit Opinion	Areas Reviewed	Date Finalised	Comments	Action Taken
						NYCC intend to finalise and sign a new shared services agreement. The new Head of Service is to develop the service delivery model using agreed parameters from the shared services agreement.
E	Highways Maintenance Contract - Pain and Gain schemes	Reasonable Assurance	All Highways Maintenance Contract capital schemes £10k+ are categorised as NEC 3 Option D schemes. The annual value of these schemes is approximately £19m. Option D schemes are subject to a 'pain and gain' clause included to encourage improved productivity and efficiency. The purpose of this audit was to provide assurance that: any delay in financial information being provided by Ringway is challenged in accordance with the contract; financial performance information is used to effectively manage 'pain and gain' schemes; contract processes, such as Project Management Instructions (PMIs) and Compensation Events (CEs)	June 2019	For every option D scheme, relevant documents should be submitted within 20 weeks. However, we found that a significant number of documents were absent. The delay in information being provided has prevented the final values from being confirmed and signed off for both 2016/17 and 2017/18. Therefore no payment has been made. Ringway's Managing Quantity Surveyor explained there were difficulties with their accounting system that prevented them submitting information within 20 weeks. Where delays in financial information were occurring the issue was not being raised with Ringway in a timely manner. Similarly NYCC had stopped regularly sharing information with Ringway. Due to the lack of timely financial performance information available, the Commercial Services Team was unable to pro-actively monitor the current annual value of pain/gain.	Four P3 actions were agreed. Responsible Officer: Assistant Director, Highways and Transportation. The Commercial Services team will produce a monthly spreadsheet that proactively tracks the Option D schemes and requests the information required to calculate the pain/gain in advance of the deadline date within the agreed 20 week settlement period. All schemes within the financial year are to be identified and added to the list in programme delivery order to help ensure the spreadsheet is managed correctly.

	System/Area	Audit Opinion	Areas Reviewed	Date Finalised	Comments	Action Taken
			are recorded accurately and agreed in a timely manner.		We tested a sample of 10 schemes from 2017/18 that had forms, cost reports and contract systems completed. All 10 schemes had cost reports available. However we found that some forms were not authorised by both Ringway and NYCC.	We will arrange for Project Managers to attach emails to the Contract Management System (CMS) to show their agreements/communications in relation to the signing off of documentation relating to final targets and cost + fee values.
F	Concessionary Fares	High Assurance	The Rate per Concession (RPC) paid to bus operators is currently calculated using the Department for Transport (DfT) guidance and calculator issued annually. We reviewed the concessionary fares process to ensure: • data received from bus operators to serve as inputs into the DfT RPC calculator was accurate, and subject to challenge where appropriate • data entered into the DfT calculator by NYCC staff was input correctly and appropriate checks and safeguards were in place to confirm data quality • RPC calculations were performed correctly and the	October 2019	There is an effective process in place for establishing operator's rate per concession, through the DfT calculator. The Senior Strategy and Performance Officer (SSPO) is responsible for calculating the RPC for each operator using the DfT calculator. All information is received on a manually completed spreadsheet from operators and 'sense checked' by the SSPO. The information is not checked against the ticket information obtained from the operators. The operators are then informed of the calculated RPC. Reliance is placed on the DfT guidance for carrying out the calculation. There are no internal procedures in place for staff to follow. The process is complex and good knowledge of the process is essential. Currently, the SSPO is the only officer competing the calculation. This lack of resilience represents a risk.	Two P3 actions were agreed. Responsible Officer: Assistant Director, Highways and Transportation. Some additional written procedures are to be prepared covering what to do in respect of operators supplying and not supplying local operational data. A number of operators do not use electronic ticket machines, so there will continue to be a reliance on spreadsheet data. For those operators that do operate electronic ticket machines we will establish a process for reimbursement based on the HOPs journey data.

System/Area	Audit Opinion	Areas Reviewed	Date Finalised	Comments	Action Taken
		correct amounts were paid to bus operators.		We reviewed the payment information to ensure the appropriate RPC was applied to the reimbursement to the operator. No issues were noted. A reconciliation between the monitoring spreadsheet and Oracle is carried out half yearly to ensure the correct payments are being made. The monthly payments are monitored to identify any anomalies, or any unusual peaks.	

Audit Opinions and Priorities for Actions

Audit Opinions

Audit work is based on sampling transactions to test the operation of systems. It cannot guarantee the elimination of fraud or error. Our opinion is based on the risks we identify at the time of the audit.

Our overall audit opinion is based on 5 grades of opinion, as set out below.

Opinion	Assessment of internal control
High Assurance	Overall, very good management of risk. An effective control environment appears to be in operation.
Substantial Assurance	Overall, good management of risk with few weaknesses identified. An effective control environment is in operation but there is scope for further improvement in the areas identified.
Reasonable Assurance	Overall, satisfactory management of risk with a number of weaknesses identified. An acceptable control environment is in operation but there are a number of improvements that could be made.
Limited Assurance	Overall, poor management of risk with significant control weaknesses in key areas and major improvements required before an effective control environment will be in operation.
No Assurance	Overall, there is a fundamental failure in control and risks are not being effectively managed. A number of key areas require substantial improvement to protect the system from error and abuse.

Priorities	for Actions
Priority 1	A fundamental system weakness, which presents unacceptable risk to the system objectives and requires urgent attention by management.
Priority 2	A significant system weakness, whose impact or frequency presents risks to the system objectives, which needs to be addressed by management.
Priority 3	The system objectives are not exposed to significant risk, but the issue merits attention by management.

North Yorkshire County Council

Audit Committee

20 December 2019

Internal Control Matters for the Business and Environmental Services Directorate

Report of the Corporate Director – Business & Environmental Services

1.0 Purpose of the report

- 1.1 To provide an update to members of progress against the areas for improvement identified through internal procedures.
- 1.2 To provide details of the latest Risk Register for the Business and Environmental Services (BES) Directorate.

2.0 Background

- 2.1 The Audit Committee is required to assess the quality and effectiveness of the corporate governance arrangements operating within the County Council. In relation to the BES Directorate, the Committee receives assurance through the work of internal audit (detailed in a separate report to the Committee) and the Directorate Risk Register.
- 2.2 To ensure governance and internal control matters are monitored on an on-going basis the BES Management Team receives and considers a report on a quarterly basis.

3.0 Directorate Update

- 3.1 The main areas of note for the Directorate are:
 - I. Following the Council's decision to move the Highways & Transportation (H&T) operational delivery from an outsourced model to a 'Teckal' entity, the Directorate has now constructed the project team to implement this change. The existing contract is due to conclude in March 2021 and therefore the project is arranged to deliver against those time scales. Given this is a significant undertaking for the organisation and in order to ensure a successful transition, the project has a robust governance arrangement wrapped around it. The main features are:
 - a. Project Board chaired by Corporate Director, BES, with representation from key functions including Legal, Finance, HR and the H&T service.
 The Board steers the project and acts as the main decision making body.
 - b. Project Team chaired by Assistant Director, Resources, with representation from a wider set of stakeholders where all areas supporting the project have an input. The Team drives and delivers the project and generates the options appraisal for Board decision.
 - c. Work streams below the Project Team are 5 work streams which consolidate all aspects of delivery (naturally with some overlap). These 5 streams are:
 - i. Staff engagement and communication
 - ii. Health & Safety and HR

- iii. Legal and contractual
- iv. Operating model
- v. Finance and technology
- II. York, North Yorkshire, East Riding (YNYER) and Hull, Directors of Development is a group which meets no less than five times a year to consider shared issues and opportunities relating to the wider economic and land use development across the sub-region. The Group consists of Local Authority Directors, including National Parks, Local Enterprise Partnership and Homes England. The group reports to the YNYER Chief Executives Group and through that to Local Government North Yorkshire and York Leaders Group.

This group has been allocated surplus funding from the 2019/20 West and North Yorkshire business rates pool pilot, amounting to an estimated £370k in the financial year. The group has identified a number of areas that would benefit from this funding, including – for example – investment into town master planning.

- III. Governance for the York, North Yorkshire and East Riding Local Enterprise Partnerships (YNYER LEP) continues to be reviewed, however given the firm stance by MHCLG/BEIS in respect of over lapping boundaries, the future arrangement needs to be considered and a swift conclusion reached. Over the preceding twelve month the LEP Board has reviewed a number of options regarding their future state, however have not yet concluded a preferred option. NYCC, as the accountable body, is working closely with them and Government to help manage both the transition to any future status and also any implications of a potential delay beyond Government's target date of April 2020.
- IV. Capital Programme, whilst this is identified separately within the Directorate Risk Register there are key items of note:
 - a. There is a significant amount of uncertainty surrounding the future funding of highways capital works at a national level, so whilst NYCC are not unique in the issue, BES Directorate is taking proactive steps to help address it. Currently there is no visibility on any funding for the financial year 2021/22 or beyond. However through the Capital Projects Board, the Highways team have been asked to consider what types of schemes would be progressed if the funding is retained at a similar level to 2020/21 (forecast circa £50m); this is to ensure that if funding does come forward, there is no break in delivery.
 - b. Through oversight at Project Board level, the A59 Kex Gill Diversion project has currently been developed to business case stage. It is anticipated this will be approved late 2019 or early 2020 and that planning is to be determined Q1 2020. On that basis the scheme will begin construction Q2/Q3 2020 and is scheduled to be complete and open to traffic by Q3/Q4 2021.
 - c. A1 Junction 47 all funding contributions have now been received by NYCC. Developer contribution of £1 million was secured in February 2019 to enable an enhanced LEP-plus scheme at Junction 47 A1(M) to go ahead. Tenders will be sought in December 2019 via the NYCC Civil Engineering Contractors Framework 2016 (CECF2106). The current programme for the works is to start on site in March 2020 with anticipated construction period of up to 12 months. The estimated scheme cost is £5.19m and the breakdown of the funding contribution is:
 - £2.47m YNYER LEP/LGF
 - £1.16m NYCC/NPIF

- £0.56m Highways England Growth & Housing Fund
- £1.0m Developer

It was agreed in October 2019 with DfT that the National Productivity Investment Fund (NPIF) grant can be carried over with a new funding deadline of 31st March 2021.

V. In addition to the Tour de Yorkshire in May 2019, the UCI World Cycling Championships took place in Yorkshire between Saturday 21 and Sunday 29 September 2019.

Despite the weather conditions at the time and the need to alter the route at short notice, overall the event was a deemed to be a success. However there is always an opportunity to learn and improve and as such a lessons learned exercise has been undertaken. This has culminated in a multi-agency debrief report which is planned to be discussed at the Yorkshire 2019 Board in December 2019, the Board includes representation from NYCC. Once the report is agreed it will be available to partner agencies, it is expected this will be complete by Q2 2020.

The process was facilitated by the Senior Resilience and Emergencies Officer from NYCC who is a qualified to debrief by the National College of Policing. The report aims to identify those lessons which could be utilised by future Yorkshire and National Events. It will also provide an overall view on how Y2019 performed against its own goals. And whilst the report will provide recommendations, it will be for specific agencies to consider how best to learn from the event.

4.0 Directorate Risk Register

- 4.1 The Directorate Risk Register (DRR) is produced initially from a review of risks at Service level, which are then aggregated via a sieving process to Directorate level. This end product similarly aggregates these Directorate level risks into the Corporate Risk Register.
- 4.2 The Risk Prioritisation System adopted to derive risk registers categorises risks as follows:

Category 1 and 2 are high risk (RED)

Category 3 and 4 are medium risk (AMBER)

Category 5 is low risk (GREEN)

These categories are relative and not absolute assessments. The DRR represents the principal risks being managed in BES that may materially impact on the performance, financial and reputational outcomes of the Directorate.

- 4.3 The latest detailed DRR is shown at **Appendix A**. This shows a range of key risks and the risk reduction actions designed to minimise them together with a ranking of the risks both at the present time and after mitigating action.
- 4.4 A summary of the DRR is also attached at **Appendix B**. As well as providing a quick overview of the risks and their ranking, it also provides details of the change or movement in the ranking of the risk since the last review in the left hand column.
- 4.5 A review of the BES DRR took place at the end of September and was signed off by the Directorate Management Team. A further formal update review of the register will take place in Q4 of 2018/19.

- 4.6 One new risk has been added to the DRR since December 2018 (date of last progress report to the Committee). This relates to the Highways Teckal arrangements that are in progress. There is a separate risk register being developed solely for this key project to provide highways maintenance services throughout the county
- 4.7 All other risks have been updated and their overall ranking has remained the same, apart from the Statutory Duties risk that has reduced. The probability for this risk has been reduced from M to L as it is felt that the risk is under control but if it happened there would still be an impact.

Two risks have slightly changed as follows:

- Long Term Waste Service Strategy this risk was updated to provide a focus on a single system for waste.
- ii. Delivering Change this risk has been updated to reflect Beyond 2020 as well as the present 2020 Programme.

5.0 Recommendations

- 5.1 That the Committee:
 - i) Note the Directorate update salient points; and
 - ii) Note the Directorate Risk Register for the Business & Environmental Services Directorate; and
 - iii) Provide feedback and comments on the Directorate Risk Register and any other related internal control issues.

DAVID BOWE

Corporate Director – Business & Environmental Services

Report prepared by Michael Leah

Risk Register: **Month 0 (August 2019) – detailed** Next Review due: **February 2020** Report Date: 10th September 2019 (pw)

Phase 1 - Id	denti	fication										
Risk Number	7/17	4 Risk Title	7/174	- Opportunities for Devo	lution in North Yorksh	nire and Consideration of	a Combined Authority	Risk Owner	CD BES		Manager	CD BES
				ge of Devolution opportuross North Yorkshire.	unities in North Yorksh	nire resulting in reduced in	nvestment and impact on	Risk Group	Strategic		Risk Type	EPU 176/211
Phase 2 - C	urre	nt Assessme	ent									
Current Co	ontro	ol Measures	of de	velopment needs linked	to District plans; loca	al authorities are moving	ace; NYCC retains the Infro towards a joint committee re local authorities on Devo	& consi	dering a comb	oined authority; LA	C wide co-c A Director gr	rdination oup in
Probability	Н	Objectives	s H	Financial	Н	Sei	vices	М	Reputation	Н	Category	1
Phase 3 - Ri	isk R	eduction Ac	ctions									
								Actio	on Manager	Action by	Comp	oleted
		68 - Develop ct One Yorksh		/North Yorkshire proposit	ion including a comb	oined authority, in respor	se to Govt. continuing to	Chief E	xec	Tue-31-Mar-20		
		69 - Carry out ain relevant Po		ultation on a York/North \	orkshire proposition	and following approval,	submit to Parliament and	Chief E	xec	Wed-31-Mar-21		
Reduction				onitor the Devolution age orkshire geography is be			o maximise opportunities	BES AD	GP&TS	Fri-31-Jul-20		
Reduction	176/	280 - Gain pc	olitical	support both locally and	nationally (ongoing))		Chief E	xec	Fri-31-Jul-20		
Reduction	Gov		Jding i			Devolution can take adverse local authorities achie		CD BES		Fri-31-Jul-20		
Reduction		460 - Establish oort from Gov			ecure Devolution (co	nsensus of Yorkshire loca	l authorities achieved,	Chief E	хес	Fri-31-Jul-20		
Reduction	176/	469 - Develop	o deta	iled business cases for di	ferent geographies			Chief E	xec	Fri-31-Jul-20		
Phase 4 - Pa	ost R	isk Reductio	on Ass	essment								
Probability	М	Objectives	sL	Financial	М	Sei	vices	L	Reputation	М	Category	4
Phase 5 - Fo	allbo	ick Plan										
											Action A	Manager
Fallback Plan	176/	544 - Conside	er a No	rth Yorkshire deal							CD BES	



Risk Register: **Month 0 (August 2019) – detailed** Next Review due: **February 2020**

Phase 1 - Id	entification										
Risk Number	7/173	Risk Title	7/173 -	- Minerals and Waste Joint Plan			Risk Owner	CD BES		Manager	BES AD GP&TS
Description	basis for deve	elopment control decision-r I workload implications, adv	naking re	then adopt the Minerals and Waste sollting in risk of legal challenge through ications for the local economy, risk of	gh judic	ial review, appeals with resulting	Risk Group	Performance		Risk Type	GP&TS 13/31
Phase 2 - Cı	urrent Asses	sment									
	Current Co	ntrol Measures	apprai	mance monitoring; awareness of new isal work and appointment of consult approval to move date; preferred opt	ants to s	support the work; memorandum of u	nderstar	nding to gove	rn princip		
Probability	М	Objectives	М	Financial	М	Services	M	Reputation	Н	Category	2
Phase 3 - Ris	sk Reduction	n Actions									
								Manager	Action by	Compl	eted
Reduction	7/267 - Work Plan	closely with City of York Co	ıncil and	the North Yorks Moors National Park A	Authority	on joint Minerals and Waste Local	BES AD G	P&TS	Tue-31- Mar-20		
Reduction	13/54 - Conti	nue to review progress aga	nst milest	ones, review and update milestones	as nece	ssary	BES AD G	א א ו	Tue-31- Mar-20		
Reduction	13/519 - Con	tinue to keep budget priorit	es under	review			BES AD G	PRIC	Tue-31- Mar-20		
Reduction	13/523 - Con	tinue to monitor new develo	pments (eg fracking, using planning officers so	ciety ar	nd peer groups	BES AD G	PRIC	Tue-31- Mar-20		
Phase 4 - Pa	ost Risk Redu	ction Assessment									
Probability	L	Objectives	М	Financial	М	Services	M	Reputation	Н	Category	3
Phase 5 - Fa	ıllback Plan										
										Action M	anager
Fallback Plan	13/553 - If plo	an is deemed to be unsound	l we wou	ld need to recommence the local pla	an work	-				BES AD GP8	&TS



Risk Register: **Month 0 (August 2019) – detailed** Next Review due: **February 2020** Report Date: 10th September 2019 (pw)

Phase 1 - Id	entificatio	n									
Risk Number	7/189	Risk Title	7/189 - Deli	very of transport schemes within the I	.EP's Strate	gic Economic Plan	Risk Owner	CD BES			BES AD H&T
Description	the County Fund. There	Council and impact is a direct role for F	ts upon the p I&T to deliver	potential to secure funding for transpo	ort scheme ty Council	lan results in reputational damage to s in future rounds of the Local Growth and support the LEP in the Transport role, cils.	Risk Group	Performanc	е	Risk Type	Dir Only
hase 2 - Ci	urrent Asse	essment									
Curr	ent Contro	ol Measures	each sche	me undertaken; effective engageme	nt with LEP	ed schemes; support being provided to t Senior Transport Planning Officer (Transp ontributions secured for the schemes in t	ort projec	cts) now in p	ost to supp	oort the LEP	and
Probability	М	Objectives	М	Financial	Н	Services	L	Reputation	Н	Category	2
Phase 3 - Ris	sk Reductio	on Actions									
							Action	Manager	Action by	Comple	eted
Reduction	7/318 - Cor	ntinue to engage wi	th the LEP an	d support them to manage risks assoc	ciated with	specific scheme programmes (ongoing)	CD BES		Wed-30- Sep-20		
Reduction	7/436 - Cor	ntinue to ensure suffi	cient resourc	e in H&T to effectively promote Coun	ty Council	schemes (ongoing)	bes ad h	I&T	Wed-30- Sep-20		
				nes reserve list complete and agreed	-		BES H&T I		Wed-30- Sep-20		
		ure NYCC identify applementation costs;		urces of funding to provide at least a	minimum (of 15% local capital contribution to the	BES AD H BES H&T I		Tue-31- Mar-20		
Reduction	9/585 - Cor	ntinue to work closel	y with WSP to	ensure that resources match progra	mme of tra	nsport schemes requirements (ongoing)	bes ad h	I&T	Tue-31- Mar-20		
Phase 4 - Pa	ost Risk Rec	duction Assessme	nt								
Probability	L	Objectives	М	Financial	Н	Services	L	Reputation	Н	Category	3
Phase 5 - Fa	ıllback Pla	n									
										Actio Manag	
Fallback Plan	7/537 - LEP	to consider re-profil	ng Local Gro	wth Fund programme						CD BES	



Risk Register: **Month 0 (August 2019) – detailed** Next Review due: **February 2020** Report Date: 10th September 2019 (pw)

Phase 1 - Id	dentificatio	on									
Risk Number	7/18	Risk Title	7/18	- Long Term Waste Service Strategy			Risk Owner	CD BES		Manager	BES AD TW&CS
Description	opportunit reconfigur changes ir	ies through increasing recy ation to take advantage of	cling, re oppor wing d	e service strategy (including total syste ducing residual household waste, ma runities through changes in market co elivery of AWRP results in lost efficienci	ximising p	potential through flexibility and changes in waste composition and	Risk Group	Performance)	Risk Type	W&CS 14/168
Phase 2 - C	Surrent Ass	essment									
C	Current Co	ontrol Measures	netw moni netw appr oppo	e Strategy in place; NYCC/CoY/Yorwoorking; network of waste transfer station toring documents in place; Project Boork of Amey Cespa clients; monthly contact with districts; existing contracts in tunities of single system for waste and priority (awaiting allocation of project	ons; acce ard in plo omplianc n place; e d incentiv	ss to external advisors; Contract Man- ace; monthly project team meetings; e monitoring check; regular review of extensive modelling; agreement for Te e for reduced residual waste bin cap	agement \$106 and f key date eckal; fea acity con	Manual/Reg \$278 delivery as schedules , sibility with co appleted; Sing	ister of Ok arranger program onsultants le System	oligations; su nents in plac me: agreed and modelli project iden	ce; I ing of
Probability	М	Objectives	L	Financial	Н	Services	L	Reputation	Н	Category	2
Phase 3 - Ri	isk Reduct	ion Actions									
							Action	Manager	Action by	Comp	leted
Reduction		mplete feasibility with consi aste bin capacity	ultants (and modelling of opportunities of singl	e system	for waste and incentive for reduced	BES AD T	W&CS	Wed-31- Oct-18	Thu-28-Feb-	-19
Reduction	7/375 - Eng	gage with Districts and parti	ners to	understand constraints and incentives	for delive	ery of a single system for waste	BES AD T	W&CS	Sun-31- Mar-19	Mon-31-De	c-18
Reduction				ase for a single system for waste			BES AD T	W&CS	Tue-31- Dec-19		
Reduction	7/377 - Revinitial cons	view Government resources ultation (May 2019) and fur	and wher co	aste strategy including food waste consultations and assess impacts and op	llections portunitie	(published Dec 2018), take part in es	BES AD T	W&CS	Tue-31- Mar-20		
Reduction	7/419 - Co	ntinually review appetite ar	nd bene	efit for separate food waste collection	s (work w	ith Yorwaste) (ongoing)	BES AD T	W&CS	Tue-31- Mar-20		
Reduction	14/501 - De improveme		e cultur	e to ensure openness and transparen	cy in dec	ision making and continuous	BES TW&0	CS HoS(W)	Fri-31-Jul- 20		
Reduction	14/1961 - E delays at A		perforn	nance failures and disputes such as le	vel of insu	rance saving to be shared, vehicle	BES TW&G	CS HoS(W)	Fri-31-Jul- 20		
Phase 4 - Pa	ost Risk Re	duction Assessment					ī.				
Probability	L	Objectives	L	Financial	Н	Services	L	Reputation	M	Category	3



BES Directorate

Appendix A

Risk Register: **Month 0 (August 2019) – detailed** Next Review due: **February 2020**

Phase 5 - F	allback Plan	
		Action Manager
Fallback Plan	7/73 - Rely short term on recently procured arrangements, review strategy, media management	CD BES



Risk Register: **Month 0 (August 2019) – detailed** Next Review due: **February 2020**

Phase 1 - Ide	entification										
Risk Number	7/247	Risk Title	7/247 -	Highways Teckal			Risk Owner	CD BES		Manager	BES AD H&T
		re arrangements for Highway rvice disruption, increased co					Risk Group	Contracts		Risk Type	H&T 9/246
Phase 2 - Cu	rrent Assess	ment									
	Current Co	ntrol Measures		board, team and workstree		oject meeting held; project me detailed scoping completed;					
Probability	М	Objectives	Н	Financial	Н	Services	Н	Reputation	Н	Category	2
Phase 3 - Ris	k Reduction	Actions									
							Action	Manager	Action by	Compl	eted
Reduction	7/440 - Furthe	r review and develop the co	mpany's	operating model (v2 Oct 20	119)		BES Teckal	Proj Off	Thu-31- Dec-20		
Reduction	9/233 - Contir	nue to complete the draft blu	eprint do	cuments with services, and	further de	velop the detailed project plan	ns BES Teckal	Proj Off	Tue-31- Dec-19		
Reduction	9/235 - Mainto	ain effective engagement w	th RIS at E	soard level to ensure contin	ued positiv	e working relationships	CD BES		Fri-31-Jul-20		
Reduction	9/244 - Start to	o engage with RIS at detailed	d level – jo	oint staff comms, detailed in	formation	'ask'	BES AD H&	Γ	Fri-31-Jul-20		
Reduction	9/560 - Devel	op detailed definition of new	compan	y's operating model			BES Teckal	Proj Off	Sat-31-Aug- 19	Sat-31-Aug-1	9
Reduction	9/561 - Put su	pport service arrangements i	n place b	etween NYCC and new co	mpany		BES Teckal	Proj Off	Sat-31-Oct- 20		
Phase 4 - Po	st Risk Redu	ction Assessment									
Probability	L	Objectives	Н	Financial	Н	Services	Н	Reputation	Н	Category	3
Phase 5 - Fa	llback Plan										
										Action Me	anager
Fallback Plan	9/559 - Consid	der extension of existing arrai	ngements	or retender						BES H&T HoC	CS .



Risk Register: **Month 0 (August 2019) – detailed** Next Review due: **February 2020**

Phase 1 - Id	lentification										
Risk Number	7/232	Risk Title	7/232 - Growth				Risk Owner	CD BES		Manager	CSD AD SR (ML) BES AD GP&TS
	connectivity inf arrangements of	retre ambition of Sustainable Ec rastructure, whilst protecting the of two-tier local government stru act, retain and grow businesses, i	outstanding environment cture and wider macro-	nt and heritage, and wi economic policy and p	ithin the context an processes. This results	nd partnership rs in an	Risk Group	Strategic		Risk Type	GP&TS 13/233
Phase 2 - C	urrent Assessn	nent									
	Current Co	ntrol Measures	maintenance of an Eco Directors of Developme enabling and further de	d support, including thro onomic Growth Functio ent, Chief Housing Offic eveloping YNYERH Spat te arrangements; Lead by Executivel: Work to r	on within BES; Proact ers, Heads of Plann tial Framework; Lead role in initiating and	tive engagem ning and Econo nd role in suppo d developing t	nent in LG omic Dev orting and the NYCC s to secur	NYY partnersh elopment Oft d developing Economic G	nip working ficer Group the NYCC rowth Plan governance	including the s; Lead role Growth Plar and annua ce arrangen	nrough in Steering I Delivery
				deal with Government;			nents with	District Coun	cils in place	Э	
Probability	М	Objectives	including a Devolution			king arrangem	nents with H	District Coun Reputation	-	Category	2
,	M sk Reduction	-	including a Devolution	deal with Government;	; collaborative work	king arrangem			-		2
,		-	including a Devolution	deal with Government;	; collaborative work	king arrangem	Н		-		
Phase 3 - Ri	sk Reduction A	-	including a Devolution H Fina of the NYCC Economic	deal with Government; Incial H Growth and Delivery PI	Servic an and Action Plan	king arrangem es	Action BES AD G	Reputation	Action	Category	
Phase 3 - Ri	7/1502 - Carry of (Need to work	Actions out an annual review of progress	including a Devolution H Fina of the NYCC Economic Growth and Delivery Place	Growth and Delivery Plan being in place by 31	Servic San and Action Plan Mar 20)	king arrangem es	Action BES AD G	Reputation Manager FP&TS TS HoSP&EG	Action by	Category	
Phase 3 - Ri Reduction Reduction	7/1502 - Carry of (Need to work 17/1958 - Embed 17/1959 - Compl	Actions out an annual review of progress towards a new NYCC Economic	including a Devolution H Fina Fina of the NYCC Economic Growth and Delivery Plana arrangements with Dis EDZ Long Term Developm	Growth and Delivery Plan being in place by 31 strict Councils (annual renent Statements to enal	an and Action Plan Mar 20) eview of progress) -	ies n (ongoing) - ongoing term planning	Action BES AD G BES GP&1	Reputation Manager FP&TS IS HOSP&EG FP&TS	Action by Tue-31- Mar-20 Fri-31-Jul-	Category	
Phase 3 - Ri Reduction Reduction	7/1502 - Carry of (Need to work to 7/1958 - Embed and investment framework)	Actions Out an annual review of progress towards a new NYCC Economic denhanced collaborative working tete YNYERH Spatial Framework S	including a Devolution H Fina s of the NYCC Economic Growth and Delivery Plana arrangements with Dis SDZ Long Term Developm proval by LGNYY Board /	Growth and Delivery Plan being in place by 31 strict Councils (annual renent Statements to enal	an and Action Plan Mar 20) eview of progress) -	ies n (ongoing) - ongoing term planning	Action BES AD G BES GP&1 BES AD G	Reputation Manager FP&TS IS HOSP&EG FP&TS	Action by Tue-31- Mar-20 Fri-31-Jul- 20	Category	
Phase 3 - Ri Reduction Reduction Reduction	7/1502 - Carry of (Need to work to 7/1958 - Embed 7/1959 - Compl and investment framework 7/1960 - Mainto	Actions Dut an annual review of progress towards a new NYCC Economic denhanced collaborative working the YNYERH Spatial Framework Structure for growth; app	including a Devolution H Fina Fina of the NYCC Economic Growth and Delivery Plants arrangements with Dis SDZ Long Term Developm Droval by LGNYY Board / the the LEP (ongoing)	Growth and Delivery Plan being in place by 31 strict Councils (annual renent Statements to enal	an and Action Plan Mar 20) eview of progress) -	ies n (ongoing) - ongoing term planning	Action BES AD G BES AD G BES AD G BES AD G	Reputation Manager P&TS IS HoSP&EG P&TS P&TS P&TS	Action by Tue-31- Mar-20 Fri-31-Jul- 20 Fri-31-Jul- 20	Category	
Phase 3 - Ri Reduction Reduction Reduction Reduction	7/1502 - Carry of (Need to work) 7/1958 - Embed 7/1959 - Compliand investment framework 7/1960 - Mainto 7/1961 - Unders 13/532 - Deliver implementation	Actions Out an annual review of progress towards a new NYCC Economic denhanced collaborative working the terms of the transfer of the transfe	including a Devolution H Fina Fina	Growth and Delivery Plan being in place by 31 strict Councils (annual renent Statements to enal Leaders for publication apportunities are taken e Partnership (LEP/LNP leties, Business) with link to	servic Servic Servic San and Action Plan Mar 20) eview of progress) - ble effective long-to and open release ead) Taking forward 25 Year Environme	king arrangem es n (ongoing) ongoing term planning of the d phase 2 ent plan and	Action BES AD G BES AD G BES AD G CD BES BES AD E	Reputation Manager P&TS IS HOSP&EG SP&TS SP&TS P&TS	Action by Tue-31- Mar-20 Fri-31-Jul- 20 Fri-31-Jul- 20 Tri-31-Jul- 10 Thu-31-	Category	



BES Directorate

Appendix A

Phase 4 - Post Risk Red	duction Ass	sessment									
Probability	L	Objectives	Н	Financial	Н	Services	Н	Reputation	L	Category	3
Phase 5 - Fallback Pla	ın										
										Action Manage	er
Fallback Plan	7/551 - Re	view and revise existir	ng arranger	ments for sustainable	economic	growth			Е	BES AD GP&TS	



Phase 1 - Ide	entificatio	n									
Risk Number	7/244	Risk Title	7/244 - 0	Cycling Events in North Yorkshir	е		Risk Owner	CD BES		Manager	BES AI H&T
Description	Champion		2019 &/or	significant adverse publicity a		ne Tour de Yorkshire and UCI World These events resulting in potential	Risk Group	Performance	e	Risk Type	H&T 9/196
Phase 2 - Cu	urrent Asse	essment									
Cu	urrent Con	rol Measures	ongoing details of for TdY 2	g between WtY and local authorn the route to be confirmed for	orities to identif or internal plani Championship i	erstand the full extent and implicating host towns for the TdY 2019 race; ning purposes in Autumn 2018; Report 2019 (Y2019) routes have been deputications	Initial route ort will be t	planning will aken to Exec i	take place n summer 20	summer 2018 018 to seek fo	8, with unding
Probability	L	Objectives	L	Financial	M	Services	M	Reputation	Н	Category	3
Phase 3 - Ris	sk Reducti	on Actions									
							Actio	n Manager	Action by	Comple	eted
	7/177 - Cor details are		e with all k	ey partners across the race rou	utes (inc Nation	nal Park(s), Forestry) once route	CD BES		Mon-30- Sep-19		
		ure detailed engageme utive. Carry out prepard			w they will ope	rate following the resignation of the	CD BES		Mon-30- Sep-19		
KECHICTION	9/39 - NYC Comms un	-	Delivery Gr	oup established for Y2019 to up	pdate through	out the planning process (including	BES AD H	&T	Mon-30- Sep-19		
Reduction	9/192 - Woi	king closely with Partne	r Authoritie	es to assist with event planning	and coordinat	re TM planning	BES AD H	&T	Mon-30- Sep-19		
Reduction	all utilities c	pparatus is not causing	any risks t	o the race		vith statutory undertakers to ensure	BES AD H	&T	Mon-30- Sep-19		
Reduction	accordanc	ce with the project plan	involving I	NYCC Directorates as appropri	iate;	ociated delivery of the key tasks in	BES AD H	&T	Mon-30- Sep-19		
Reduction	users / busi	nesses of potential disru	ption acro	ss the race route, particularly in	n and around t		BES AD H Comms l		Mon-30- Sep-19		
Reduction	for Yorkshire		NY Police,	ppropriate C3 structure in part District Councils and other Cat		her key event delivery organisation ers); C3 in place for both and	CSD AD I	P&P	Mon-30- Sep-19		
Reduction	9/552 - Woi	king closely with Y2019	Ltd as eve	nt organiser to coordinate TM I	requirements a	cross the event	BES AD H	&T	Mon-30- Sep-19		
Reduction	9/553 - Put	in place appropriate st	affing arra	ngements to fulfil the necessar	y roles for the s	afe and successful delivery of Y201	9 BES AD H	 &T	Mon-30- Sep-19		
Reduction	9/558 - Woi	k closely alongside Policecurity threats etc	ce and oth	ner emergency services to assis	st in planning to	help to mitigate against any	BES AD H	8.T	Mon-30- Sep-19		



Phase 4 - Pa	st Risk Red	uction Assessme	nt						
Probability	L	Objectives	L	Financial	М	Services	М	Reputation H	Category 3
Phase 5 - Fo	ıllback Plar	1							
									Action Manager
		age media issues h ilities in relation to Y		ne current control measures and risk redu 019	uction ac	tions are considered adequate to e	nsure the	County Council delivers	CD BES



Phase 1 - Id	entificatio	on								
Risk Number	7/23	Risk Title	7/23 - Mo	ajor Incident and Business Continuity			Risk Owner	CD BES		Manager BES
Description	impact on breakdow	i service delivery. Such inci n including critical resourc	dents may es (eg prop	or incident without major impact upon rinclude animal health disease, flooding perty, people and ICT) resulting in the nead minimal disruption to critical services.	and oth	ner severe weather, Service	Risk Group	Performance		Risk Type
Phase 2 - Cu	urrent Ass	essment								
С	urrent Co	ntrol Measures	emerger incident based up flow for b	nip of BES Management Team and approncy plans; inspection monitoring progran management plans are in place; disaste on lessons learned from previous major business continuity incidents finalised; emery may otherwise be shut; critical infrastropy	nmes; sy er recov incider ergenc	stems resilience & back up arrangeme ery plan; NYCC silver command exerci ts; BES RMG; biannual multi-agency tro y protocol agreed with Kier and Yowc	ents in plo ses carrie iining eve iste in the	ice; business in ed out; implen ents; comman e event that sit	mpact ar nentation d structur	nalyses and of solutions e / information
Probability	L	Objectives	М	Financial	Н	Services	Н	Reputation	М	Category 3
							Action	Manager	Action by	Completed
Reduction	7/374 - Ens	sure that resources are flex	ble enougl	n to manage unexpected major and bu	siness c	ontinuity incidents (ongoing)	BES MT		Wed-30- Sep-20	
Reduction	7/444 - Co	ntinually review procedure	s plans and	d training in relation to major incidents (c	ngoing		BES MT		Wed-30- Sep-20	
Reduction	7/446 - An	nual live or desk top exerc	ses to test p	olans (ongoing)			BES MT		Wed-30- Sep-20	
Reduction	7/1970 - C	onsider recent significant r	atural eve	nts relative to the impact of climate cha	nge		BES MT		Wed-30- Sep-20	
Phase 4 - Pa	ost Risk Re	duction Assessment								
Probability	L	Objectives	М	Financial	Н	Services	Н	Reputation	М	Category 3
Phase 5 - Fa	ıllback Pla	an								
										Action Manager
Fallback Plan	7/75 - Revi	iew the plans, media man	agement, c	ndvise Members						CD BES



Phase 1 - Id	lentifica	tion									
Risk Number	7/7	Risk Title	7/7 - St	atutory Duties			Risk Owner	CD BES		Manager	CD BES
Description	governo	ince, prevention of waste pol	lution, plar	otory deadlines (e.g. Health and soning responsibilities, statutory procost/claims, fines/prosecution and	perty relate	guarding, information d issues, driver/vehicle guidanc	Risk Group	Performance	;	Risk Type	Dir Only
Phase 2 - C	urrent A	ssessment									
(Current	Control Measures	inspect suppor feedbo monito actions officers	plans; service unit risk registers; cs; contractor selection proc; NYCt; regular item on BESMT; SMTs; Pack; previous risk assessment on ming; use of consultants; agency sand training; corporate policies, prioritisation matrix for resources ner landfill sites;	C legal and irtnership ar nost sites; lai taff; docum procedure	safety advisers; annual contract d contract managers group; Dir adfill gas perimeter controls; ann tented proc; record of dec. acti s and champions; services to em	tor training; E ectorate H& ual review of ons; audit ar ploy sufficier	Designated Dir S working grou all sites (moni ad review of pront at numbers of	ectorate H& up; risk assess toring results oc/complia professionall	S Manager of sment; incident incident incident incident incident ince, inspecs of trained/qu	and ent s, valified
Probability	L	Objectives	M	Financial	М	Services	М	Reputation	Н	Category	3
Phase 3 - Ri	sk Redu	ction Actions									
							Actio	n Manager	Action by	Comple	eted
Reduction	7/458 - E	ensure that the current H&S pr	ocedures (are audited to ensure complianc	e (ongoing)		CD BES		Wed-30- Sep-20		
Reduction	7/459 - 🗟	Review the H&S arrangements	of Contra	ctors and Partner organisations (ongoing)		BES AD H	&T	Wed-30- Sep-20		
Reduction	7/461 - T	o monitor all service plans an	d risk regist	ers and ensure they are checked	d on a regul	ar basis (ongoing)	BES MT		Wed-30- Sep-20		
Reduction	7/462 - R	Review incidents and claims s	atistics inc	luding large losses and develop	action plans	(ongoing)	BES MT		Wed-30- Sep-20		
		Continue to source and delive e (ongoing)	r relevant	contracts to TS work to mitigate o	against bud	get cuts and maintain service	BES AD G	P&TS	Wed-30- Sep-20		
Reduction		Work closely with the Data G ince arrangements (ongoing)		e team in Strategic Support to rev	iew and up	date local information	BES MT		Wed-30- Sep-20		
Reduction	7/1966 -	Continue to implement awar	eness raisir	ng campaign for information gov	ernance (o	ngoing)	BES MT		Wed-30- Sep-20		
Phase 4 - Pa	ost Risk	Reduction Assessment							•		
Probability		Objectives	М	Financial	М	Services	М	Reputation	ш	Category	2



BES Directorate

Appendix A

Phase :	5 - Fallback Plan	
		Action Manager
Fallba Plar	7/78 - Implement appropriate management and contingency plans; review priorities and reprioritise service delivery; media management	CD BES



Phase 1 - Ic	dentifica	lion							
Risk Number	7/24	Risk Title	7/24 - Ca	pital Programme		Risk Owner	3	Manager	CSD AD SR (ML)
Description					nemes, LEP, LTP, Waste Management and projects es, loss of reputation and performance.	Risk Group	ial	Risk Type	H&T 9/195
Phase 2 - C	Current A	ssessment							
Curre	nt Contro	ol Measures	strategic Board in p schemes Manager assessme implemer framewor alignmen reporting eg Pothol Capital Pi	management/monitoring, pro place when required, risk assest and schemes in the capital wo ment Working Group; appropri nt for major schemes; addition nted; Specific and ongoing transk for LEP in place, contract mo to finternal and external delive through hNY tripartite arrange e Action Fund, LGF and GWB	oject; regular financial and programme and project monitoject planning; Gateway training carried out; Capital Projessment carried out in Capital Plan reports feed into MTFS; Forks programme; project board for major schemes; Infrastriate actions and contingencies dependent on risks establishal and effective highways capital programme resource / stining in financial and project management for key BES standanagement health measurement and reporting in place; stery resources; assurance framework for LEP in place; Improvement and H&T service management/reporting structures; funded works; substantial assurance audit report; LEAN revolvers covering key service and financial risk items; introductions	cts Board in op inance Officer ructure Delivery shed and repor manager to dr off; PIR of major year rolling wo oved strategic specific monitor view of Capital	eration; sub group of support to Capital; ris Working Group; Dev ted to BESMT on a regive delivery of the propects; Schemes poorks programme with capital programme noring of separately fur Programme complet	Capital Projular Register for elopment gular basis; riggramme portal, assuran realistic targenonitoring winded capital ed; timely re	ects major sk ace ets and th I works,
Probability	L	Objectives	M	Financial H	Services	M Reput	ation M	Category	3
Phase 3 - Ri	isk Redu	ction Actions							
						Action Man	ager Action by	Compl	eted
Reduction		continue project n d centrally	nanagemer	nt and gateway approach for	relevant capital schemes; gateway aspect now	BES AD H&T	Fri-31-Jul-20		
Reduction	9/353 - E	stablish appropric	ıte actions o	and contingencies dependent	t upon risks including recommendations from LEAN review	BES AD H&T	Fri-31-Jul-20		
Reduction	9/354 - P	R of major projec	ts and lesso	ns learnt/implemented		BES AD H&T	Fri-31-Jul-20		
Reduction	9/355 - E								
		nsure appropriate	e level of res	ources is allocated in line with		BES AD H&T	Fri-31-Jul-20		
Reduction	9/472 - E				budget expectations	BES AD H&T BES H&T HONS	Fri-31-Jul-20 Fri-31-Jul-20		
Reduction	9/551 - h Program element	nsure effective er NY Improvement me is on-going to of the review will	ngagement Action Plan date a Higl be in place	with Veritau and production of the control of the c	budget expectations of a suitable post audit response. of the Capital Programme; review of the Capital at Tool has been approved; Scheme identification a schemes for 2020/21; external review was completed in				



BES Directorate

Phase 4 - Post Risk Reduction Ass	sessment							
Probability L Objectives	M	Financial	H	Services	M	Reputation	M	Category 3
Phase 5 - Fallback Plan								
								Action
								Manager
Fallback Plan 7/72 - Review of all resou	urces and pro	cedures; med	lia management; membe	r engagement; interv	ention by Capital Proje	ects Board		CD BES



Phase 1 - Id	entificatio	on								
Risk Number	7/175	Risk Title	7/175 - D	elivering Change Programmes wit	thin BES		Risk Owner	CD BES		Manager MT
Description	e.g. the BE	ES Beyond 2020 Chang	ge Program	orocesses and supporting capacit me. This could result in adverse imp ternal and external criticism.		going programmes of change in BE delivery, inability to fully meet	Risk Group	Change Mgt		Risk Type
Phase 2 - Cu	urrent Ass	essment								
Cur	rent Cont	rol Measures	performa and ack Manage staff surv	ance; monitoring of impacts on sav nowledgement of risks; Performand ment Review in BES; BES MT engag	vings target; 20 ce Manageme gement on bud Programme tro	essages; cascade of 2020NY vision 20 North Yorkshire plans submitted; nt framework development; BES Tro get and 2020NY approach; Transfo ansformational rather than savings t greed;	Savings prog Insformation mation and	gramme devel Steering Grou VFM; 4 year p	oped; poli p; Perform rogramme	tical agreement ance ;; ICT Strategy;
Probability	L	Objectives	Н	Financial	Н	Services	Н	Reputation	М	Category 3
Phase 3 - Ris	sk Reduct	tion Actions								
							Action	n Manager	Action by	Completed
Reduction	7/93 - Con	ntinue communication	/engagem	ent arrangements with staff on 202	20 North Yorkshi	re programme (ongoing)	BES MT		Wed-30- Sep-20	
		<u> </u>		2020 Programme (ongoing)			BES MT		Wed-30- Sep-20	
				ge (including Modern Council) thro rogress of change projects and im			BES MT		Wed-30- Sep-20	
Reduction		entinue to provide the digital the distributed distributed distributed MTF			nortfall in exped	ted savings in line with the budget	CSD AD S	ir (ML)	Wed-30- Sep-20	
Reduction	7/451 - Ens	sure appropriate alloc	ation of res	ources to deliver change projects	(ongoing)		CSD AD S	SR (ML)	Wed-30- Sep-20	
Reduction	7/568 - Ens	sure that the emergen	ce of Beyor	nd 2020 is taken into account			BES MT		Tue-31- Mar-20	
				ne action plan developed followin			BES MT		Wed-30- Sep-20	
Reduction	7/1962 - C constraine	ontinually challenge ped (ongoing)	process and	procedure for 2020 to ensure rele	vant bureaucro	acy and impact on service delivery	BE2 WI		Wed-30- Sep-20	
Reduction	7/1967 - In	tegrate the BEST proc	ess into serv	ice planning			CSD AD S CSD SR H		Sun-31- Mar-19	Sun-31-Mar-19
Phase 4 - Pa	st Risk Re	duction Assessmen	t							
Probability	L	Objectives	M	Financial	M	Services	M	Reputation	L	Category 5



Risk Register: **Month 0 (August 2019) – detailed** Next Review due: **February 2020**

Next Review due: **February 2020**Report Date: **10**th **September 2019 (pw)**

Phase 5 - F	allback Plan	
		Action Manager
Fallback Plan	7/539 - Review approach to the delivery of change programmes and cultural change management within BES	CD BES



Appendix B

Risk Register: **Month 0 (August 2019) – summary** Next Review due: **February 2020**

Next Review due: **February 2020**Report Date: **10**th **September 2019 (pw)**

		Identity	P	erson							Cla	ssification							Fallbo	ack Plan
			Dial.	Dial.			Р	re				RR			Р	ost				A -11
Change	Risk Title	Risk Description	Risk Owner	Risk Manager	Prob	Obj	Fin	Serv	Rep	Cat	RRs	Next Action	Prob	Ob	jFin	Serv	Rep	Cat	FBPlan	Action Manager
	7/174 - Opportunities for Devolution in North Yorkshire and Consideration of a Combined Authority	Failure to take advantage of Devolution opportunities in North Yorkshire resulting in reduced investment and impact on the growth and jobs across North Yorkshire.	CD BES	CD BES	Н	Н	H	М	Н	1	7	31/03/2020	М	L	М	L	М	4	Y	CD BES
4	7/173 - Minerals and Waste Joint Plan	Failure to complete the examination process and then adopt the Minerals and Waste Joint Plan by the end of March 2020 as the basis for development control decision-making resulting in risk of legal challenge through judicial review, appeals with resulting financial and workload implications, adverse implications for the local economy, risk of National Government passing on European fines	CD BES	BES AD GP&TS	М	М	М	М	Н	2	4	31/03/2020	L	М	М	М	Н	3	Y	BES AD GP&TS
	7/189 - Delivery of transport schemes within the LEP's Strategic Economic Plan	Failure to deliver the programme of transport schemes within the LEP's Strategic Economic Plan results in reputational damage to the County Council and impacts upon the potential to secure funding for transport schemes in future rounds of the Local Growth Fund. There is a direct role for H&T to deliver the schemes promoted by the County Council and support the LEP in the Transport role, but also a supporting role to assist third party scheme promoters specifically the district councils.		BES AD H&T	М	М	Н	L	Н	2	5	31/03/2020	L	М	Н	L	н	3	Y	CD BES
 	7/18 - Long Term Waste Service Strategy	Failure to further develop the long term waste service strategy (including total system efficiency, realisation of commercial opportunities through increasing recycling, reducing residual household waste, maximising potential through flexibility and reconfiguration to take advantage of opportunities through changes in market conditions, changes in waste composition and changes in consumer behaviour) following delivery of AWRP results in lost efficiencies, inflexibility, reputational damage, poor value for money and ineffectiveness of AWRP		BES AD TW&CS	М	L	H	L	Н	2	7	31/12/2019	L	L	Н	L	М	3	Y	CD BES
- new -	7/247 - Highways Teckal	Failure to have arrangements for Highways Maintenance Services in place by end of current contracts (April 2021) resulting in service disruption, increased costs and criticism Risk Owner/Manager/Group all the same as this risk	CD BES	BES AD H&T	М	Н	Н	Н	Н	2	6	31/12/2019	L	Н	Н	Н	Н	3	Υ	BES H&T HoCS



Appendix B

		Identity	P	erson							Cla	ssification							Fallbo	ack Plan
			Diale	Diele			P	re				RR			P	ost				A ali a m
Change	Risk Title	Risk Description	Risk Owner	Risk Manager	Prob	Obj	Fin	Serv	Rep	Cat	RRs	Next Action	Prob	Obj	Fin	Serv	Rep	Cat	FBPlan	Action Manager
*	7/232 - Growth	Failure to deliver the ambition of Sustainable Economic Growth through the delivery of the right housing, transport, and connectivity infrastructure, whilst protecting the outstanding environment and heritage, and within the context and partnership arrangements of two-tier local government structure and wider macro-economic policy and processes. This results in an inability to attract, retain and grow businesses, increase the house building rate, raise living standards and increase spending power.	CD BES	CSD AD SR (ML) BES AD GP&TS	М	Н	н	Ι	М	2	7	31/10/2019	L	Н	Н	Н	L	3	Y	BES AD GP&TS
*	7/244 - Cycling Events in North Yorkshire	Failure to effectively deliver the County Council's responsibilities associated with hosting the Tour de Yorkshire and UCI World Championship in North Yorkshire in 2019 &/or significant adverse publicity around hosting these events resulting in potential reputational, legal and financial impact upon the County Council.	CD BES	BES AD H&T	L	L	М	М	Н	3	11	30/09/2019	L	L	М	М	Н	3	Y	CD BES
	7/23 - Major Incident and Business Continuity	Failure to plan and respond effectively to a major incident without major impact upon routine service performance or longer term impact on service delivery. Such incidents may include animal health disease, flooding and other severe weather, Service breakdown including critical resources (eg property, people and ICT) resulting in the need to deliver additional service in order to ensure effective enforcement/containment and minimal disruption to critical services.	CD BES	CD BES	L	М	Н	Н	М	3	4	30/09/2020	L	М	Н	Н	М	3	Y	CD BES
•	7/7 - Statutory Duties	Failure to carry out statutory duties or meet statutory deadlines (e.g. Health and Safety, safe guarding, information governance, prevention of waste pollution, planning responsibilities, statutory property related issues, driver/vehicle guidance) resulting in Corporate Manslaughter, increased cost/claims, fines/prosecution and criticism.	CD BES	CD BES	L	М	М	М	Н	3	7	30/09/2020	L	М	М	М	Н	3	Y	CD BES
 	7/24 - Capital Programme	Ineffective management of capital programme including major schemes, LEP, LTP, Waste Management and projects resulting in significant overspend/underspend, weak use of resources, loss of reputation and performance.	CD BES	CSD AD SR (ML)	L	М	Н	М	М	3	7	31/03/2020	L	М	Н	М	М	3	Y	CD BES



Risk Register: **Month 0 (August 2019) – summary** Next Review due: **February 2020**

Report Date: 10th September 2019 (pw)

	Identity			erson	Classification									Fallback Plan							
			Risk	Risk	Pre						RR				Post				Action		
Change	Risk Title	Risk Description		Dwner Manager		Obj	Fin	Serv	Rep	Cat	RRs	Next Action	Prob	Obj	Fin	Serv	Rep	ep Cat FBPIc		Manager	
4	7/175 - Delivering Change Programmes within BES	Failure to embed a strong change culture, processes and supporting capacity to deliver ongoing programmes of change in BES e.g. the BES Beyond 2020 Change Programme. This could result in adverse impact on service delivery, inability to fully meet current and future financial requirements, internal and external criticism.		BES MT	L	Н	Н	Н	М	3	9	31/03/2020	L	М	М	М	L	5	Y	CD BES	

Key	
	Risk Ranking has worsened since last review.
_	Risk Ranking has improved since last review
4	Risk Ranking is same as last review
- new -	New or significantly altered risk



AUDIT COMMITTEE

20 December 2019

RISK MANAGEMENT - PROGRESS REPORT

Report of the Corporate Director – Strategic Resources

1.0 PURPOSE OF THE REPORT

- 1.1 To receive details of the updated Corporate Risk Register.
- 1.2 To note progress on other Risk Management related matters

2.0 BACKGROUND

- 2.1 According to the Terms of Reference of the Audit Committee, its role in risk management is:
 - (i) to assess the effectiveness of the authority's risk management arrangements and
 - (ii) to review progress on the implementation of risk management throughout the authority.
- 2.2 Following a recommendation by this Committee, the Leader and Chief Executive of the County Council formally approved a revised Corporate Risk Management Policy earlier this year with a provision that it will be reviewed and updated every three years.
- 2.3 Regular reports to this Committee therefore cover the implementation of the Policy and associated Strategy as well as other related risk management matters in order to fulfill this role.

3.0 CORPORATE RISK REGISTER

- 3.1 The Corporate Risk Register (CRR) is fully reviewed every year and updated by the Chief Executive and Management Board in October/November. A six monthly review is also carried out in March/May.
- 3.3 Since the last report to this Committee in December 2018, 2 reviews and updates of the Corporate Risk Register have been carried out. There have been changes made and particularly at the six monthly review in April – see attached at **Appendix A**. The updates involved reviewing the risks, risk controls, risk reductions and risk rankings that had been identified for each of the risks and making amendments to the Register where necessary.
 - At the annual review in November, we also reviewed and revised the corporate financial impact thresholds/risk appetite of the Council. In the present financial

climate and Council's landscape of activities it seemed appropriate to increase them. The financial thresholds/risk appetite have/has changed as follows:

	Previously		Current
Low	up to £500,000	\rightarrow	up to £2m
Medium	up to £2.5m	\rightarrow	up to £5m
High	over £2.5 m	\rightarrow	over £5m

3.3 The significant amendments that were made to the Register since December 2018 are as follows:

New risks

 Schools Funding Challenges – this risk was added to the register in April as a result of the funding pressures facing schools, although this risk dovetails with the overall Funding Challenges risk for the Council. It is worth noting that the ranking has decreased at the review in November as the financial impact for the Council is now considered Medium.

Deleted risks

 Schools Organisation and Funding – this risk has been retained at Directorate level, and the emphasis at corporate level is on the funding challenges for schools.

Significantly Changed Risks

- None.....although the Committee may wish to note the following:
 - The Information Governance risk has increased its 2nd ranking to 2 due to an increase in the impacts to High, as it is considered necessary to move the probability to High because breaches continue to occur.
 - The Transformation Programme risk is moving into the Beyond 2020 stage with transformational themes and business cases of Assess and Decide; Resilience and Wellbeing; Modern Council + and Environment being developed.

The rankings of all the remaining risks stayed the same (as shown on the summary in the left hand column of **Appendix A**). Please see the table at the bottom of **Appendix A** for an explanation of the left hand column.

- 3.4 To assist Members interpret **Appendix A**
 - Risks are identified by Management Board during a prep meeting and further discussion
 - Each risk has then to be ranked based on the following:
 - existing risk controls in place
 - probability of the risk occurring (based on existing controls)
 - impact of the risk occurring (based on existing controls)
 - further risk controls which may reduce current probability or impact
 - The prioritisation system follows a fairly traditional risk evaluation approach in that the **probability** and **severity** of risks is measured using High, Medium and Low categories

- ➤ However, to facilitate the assessment of the severity of each risk this is done in relation to 4 distinct **impact areas**:-
 - failure to meet key service objectives and standards reflecting current service plans
 - financial impact
 - service delivery
 - loss of image or reputation

As each risk is ranked with reference to current controls and then future controls, the risk prioritisation system can compute a "score" in the range of 1 to 5

- 1 and 2 being a 'red' risk
- 3 and 4 being an 'amber' risk and
- 5 being a 'green' risk

One of the key things to look for in the Register is the movement of the score (described as Classification on the summary in **Appendix A**) as between the 'Pre' (i.e. present stage) and 'Post' (i.e. after risk mitigations are in place). For certain risks, however, this does not change as the risk mitigations cannot prevent the risk from happening but can address/reduce its impact.

4.0 LINKS BETWEEN CORPORATE AND DIRECTORATE RISK REGISTERS

4.1 As indicated previously, the Corporate Risk Register is the culmination of the identification of key significant risks that are identified at Directorate and Service levels. For information and out of interest, an exercise is carried out to identify the links between Directorate Risk Registers and the Corporate Risk Register. Please find attached a diagram showing these links at **Appendix B**.

5.0 ADDITIONAL RISK PRIORITISATION EXERCISES

- 5.1 As well as the bi-annual update of Corporate, Directorate and Service risk registers, additional workshops are also carried out to develop risk registers for specific areas of activity in the County Council. At this time these include:
 - UCI Cycling World Championships the hosting of the prestigious championships centred on Harrogate in September was supported by regular risk workshops throughout the planning period. Key risks identified were communication and engagement with local residents and businesses, preparation and management of the race route and ensuring that essential council services continued to be provided throughout the event.
 - Highways Teckal support was provided to the project management team in developing the risk management arrangements for this key development involving the setting up of a Teckal company to provide highways maintenance services throughout the county. Key risks identified were timescales to ensure the services would be ready in time for the ending of the existing contract, communication with internal and partner staff, TUPE issues and project budget.
 - Harrogate Care Village a risk register was developed to be included in the business case for building a facility for dementia patients in partnership with

Tees Esk Wear Valley NHS Trust. Initial risks included access to appropriately skilled internal resources, considerations of staffing arrangements for the facility given local care labour market issues and ensuring effective partnership working with the NHS Trust.

6.0 RISK MANAGEMENT BENCHMARKING EXERCISE

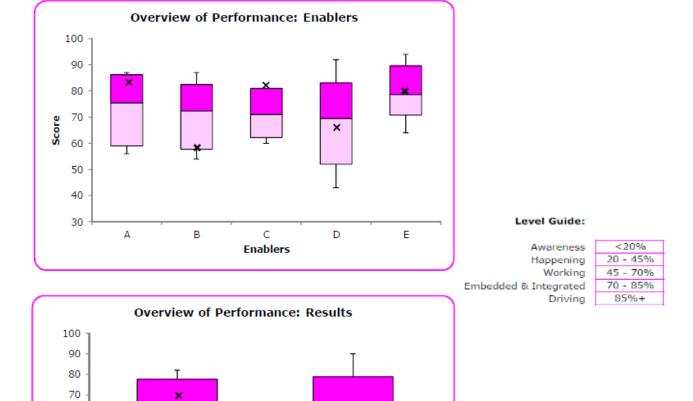
- 6.1 The Council took part in a risk management benchmarking exercise this year. The comparison was made with 5 other similar Benchmarking Club members. This exercise has been designed as a performance improvement tool and its purpose is to help to raise the standards of risk management within an organisation. The model used breaks down risk management activity into seven strands:
 - A. Leadership and management
 - B. Policy and strategy
 - C. People
 - D. Partnerships and shared resources
 - E. Processes
 - F. Risk handling and assurance
 - G. Outcomes and delivery
- 6.2 The results can be interpreted as the basis of evidence and assurance of the standard of risk management that the Council has reached, along with a comparison with others within the public sector.

The different maturity bands are Awareness, Happening, Working, Embedded & Integrated and Driving. A summary of the results for the Council is as follows:

Enablers Leadership & Management	Awareness	Happening	Working	Embedded & Integrated	Driving
Policy & Strategy	Awareness	Happening	Working	Embedded & Integrated	Driving
People	Awareness	Happening	Working	Embedded & Integrated	Driving
Partnerships & Shared Resources	Awareness	Happening	Working	Embedded & Integrated	Driving
Processes	Awareness	Happening	Working	Embedded & Integrated	Driving
Results Risk Handling & Assurance	Awareness	Happening	Working	Embedded & Integrated	Driving
Outcomes & Delivery	Awareness	Happening	Working	Embedded & Integrated	Driving

The Council's only lower scoring strand at 59% compared to other Councils is in Policy and Strategy. This related primarily to not referencing the Council's risk appetite in both the Policy and Strategy. However in practice we do refer to risk appetite and use the thresholds as described in **paragraph 3.4** above. Management Board agree the corporate risk appetite/thresholds each year as part of their major risk review exercise. Each Directorate is then able to set their risk appetite/thresholds up to but not exceeding the Corporate cap. Services within each Directorate are able to set their own risk appetite/thresholds up to but not exceeding their Directorate cap. This enables Directorates and Services to decide appropriate and proportionate boundaries for risk taking, whilst also ensuring that Services are clear that managed risk taking is an acceptable part of service delivery and are encouraged to not be over cautious. In order to improve in the Policy and Strategy strand in future, we will make particular reference to risk appetite.

6.3 For information the graphs below portray a general overview of performance for Enablers and Results for the Council, compared with the other 5 members of the Benchmarking Club. The graphs show the minimum score, lower quarter, average, upper quarter and maximum score. The Council's position is marked with a black "x".



G

F

Results

7.0 RISK MANAGEMENT AWARD

7.1 Finally, the Council submitted an entry for the Operational Risk award as part of the ALARM International Risk Awards this year.

The Operational Risk Award recognises innovative management of operational risk including risks that affect an organisation's day-to-day service delivery, those that impact on efficiency, health and safety, governance, insurable risk and effective business continuity.

Our entry was based upon the Transformation Programme which made the key decision to put risk at the heart of its endeavours. As we know....the Council has delivered a significant cultural change and made significant savings over the past five years, all whilst protecting the provision of essential front line services.

The esteemed ALARM Risk Awards are highly regarded as a measure of excellence in the management of risk and insurance in the public service and community organisations. The Awards are an invaluable opportunity for recognition; and in this particular case for North Yorkshire County Council.

7.0 RECOMMENDATIONS

That the Committee:

- (i) notes the updated Corporate Risk Register (**Appendix A**).
- (ii) notes the position on other Risk Management related matters

GARY FIELDING Corporate Director – Strategic Resources

County Hall, Northallerton December 2019

Author of report: Fiona Sowerby, Corporate Risk and Insurance Manager Tel 01609 532400

Risk Register: month 0 (November 2019) – summary Next Review due: April 2020

Report Date: 19th November 2019 (pw)

		Identity	P	erson							Clo	assification						Fallback Plan		
			Risk	Risk			Pı	e				RR			Po	st			Action	
Change	Risk Title	Risk Description		Manager	Prob	Obj	Fin	Serv	Rep	Cat	RRs	Next Action	Prob	Obj	Fin S	erv	RepC	FBPla at	Manager	
4	20/235 - Brexit Arrangements	The UK leaves the European Union with sub-optimal arrangements resulting in difficulties in recruitment, data protection, price uncertainty and supply chain difficulties, price pressures from contractors, increased demands on services from customers and businesses; and adverse impacts upon the local economy and infrastructure and environmental standards.	Chief Exec	All Mgt Board	Н	Н	Н	Н	М	1	24	31/01/2020	Н	Н	Н	Н	М	Y	Chief Exec	
^	20/187 - Information Governance	Ineffective information governance arrangements lead to unacceptable levels of unauthorised disclosure of personal and sensitive data, poor quality or delayed responses to Fol requests, and inability to locate key data upon which the Council relies resulting in loss of reputation, poor decision making, fine, etc	Chief Exec	CD SR	Н	М	М	Μ	Н	1	9	31/12/2019	Н	L	М	L	М	2 Y	CD SR	
4	20/207 - Transformation Programme	Failure to design and implement a coherent transformation and savings programme "Beyond 2020" which delivers the improvements and forecast funding shortfall resulting in short term and sub optimal savings decisions ie service cuts	Chief Exec	CD SR	Н	Н	Н	Н	Н	1	14	31/01/2020	М	Н	Н	Н	Н	2 Y	All Mgt Board	
4	20/1 - Funding Challenges	Inadequate funding available to the County Council to discharge its statutory responsibilities and to meet public expectation for the remainder of the decade resulting in legal challenge, unbalanced budget and public dissatisfaction	Chief Exec	CD SR	Н	Н	Н	Н	Н	1	9	31/01/2020	М	Н	Н	М	М	2 Y	All Mgt Board	
4	20/194 - Major Failure due to Quality and/or Economic Issues in the Care Market	Major failure of provider/key providers results in the Directorate being unable to meet service user needs. This could be caused by economic performance or resource capabilities including recruitment and retention. The impact could include loss of trust in the Care Market, increased budgetary implications and issues of service user safety.	Chief Exec	CD HAS	Н	М	I	М	Н	1	15	30/04/2020	Н	М	М	М	M	2 Y	CD HAS	
4	20/236 - Opportunities for Devolution and Growth in North Yorkshire	Failure to take advantage of Devolution opportunities and to deliver the ambition of Sustainable Economic Growth, through for example the delivery of the right housing and transport whilst protecting the outstanding environment and heritage, resulting in reduced investment and impact on the growth and jobs, inability to attract, retain and grow businesses and raise living standards across North Yorkshire	Chief Exec	CD BES	Н	М	Н	Н	Н	1	13	31/03/2020	М	М	М	М	M	1 Y	CD BES Chief Exec	
•	20/239 - Schools Funding Challenges	Inadequate revenue and capital funding available for good quality schools, maintenance of school infrastructure and to ensure the sustainability of small rural schools; poor financial management or failure to act in a timely manner by governors/head teachers DfE impose further restrictions on LA financial freedoms, results in potential accumulated deficits. Lack of investment in special provision such as special schools results in potential increased costs.	Chief Exec	CD CYPS	Н	м	М	Н	Н	1	10	31/12/2019	М	М	М	М	M	4 Y	CD CYPS	
4	20/47 - Partnership and Integration with Health	Failure to shape and drive the configuration of the NHS from both a Commissioner and Provider perspective resulting in suboptimal maximisation of integration across the NYCC footprint, a negative impact	Chief Exec	CD HAS	М	М	Н	М	М	2	17	31/01/2020	М	М	Н	М	М	2 Y	CD HAS	

	Identity				Classification						Fa	llback Plan				
			Risk	Risk			Pre			RR	Post					Action
Change	e Risk Title	Risk Description			Prob	ObjFi	in Serv	Serv Rep Ca		Next Action	Prob	Obj Fii	Obj Fin Serv Rep Ca		Cat FBP1	Manager
		on the customer experience and the possibility of fragmented care and poor outcomes														
4	20/189 - Safeguarding Arrangements	Failure to have a robust Safeguarding service in place results in risk to vulnerable children, adults and families and not protecting them from harm.		CD HAS CD CYPS	М	Н	л м	н	2 1	31/03/2020	L	н	М	Н	3 Y	CD CYPS CD HAS

Risk Register: month 0 (November 2019) - detailed

environmental standards.

Next Review due: April 2020

Report Date: 19th November 2019 (pw)

Phase 1 - Identification Risk Risk Manager Board 20/235 Risk Title 20/235 - Brexit Arrangements Chief Exec Number Owner The UK leaves the European Union with sub-optimal arrangements resulting in difficulties in recruitment, data protection, price uncertainty and supply chain difficulties, price pressures from contractors, increased demands on Risk Description Strategic Risk Type

Group

Phase 2 - Current Assessment

Current Control Measures

Guidance on how to prepare for Brexit issued on specific areas such as trade and procurement, and funding programmes by the Government; NYLRF; regular LRF sitreps returns to MHCLG; regular sitreps from council to MHCLG (collated regionally), business continuity plans in place; review by LRF of reasonable worst case scenarios

Workforce - LGA submission on care sector recruitment put forward; no change in employment law; confirmation that EU citizens can work in the UK until Dec 2020 with wrap around reassurance and support for applications for settled status being provided by NYCC;

LEP - guarantee of continued funding agreed for projects before Brexit including rural development; domestic legislation to preserve EU law in relation to farm payment to be put in place:

State Aid - current approvals for state aid will continue to apply and such acceptances by the European Commission will remain valid and will be transposed into UK law.

Public Health - domestic legislation to preserve EU law in relation to labelling tobacco products and e cigarettes local policies with partners to continue delivery in place;

Procurement - Many of the processes and procedures will remain the same, but with the Minister for the Cabinet Office replacing current EU reporting/governance. The requirement for fair, open and transparent competition will remain so no favoured nations and use of 'local' may not be widened. A strategy sub theme group on Brexit in place; contract variation gateway in place for contracts over certain values;

Trading Standards - Continue to monitor new and amended legislation and identify changes with significant impact for business or consumers; continue to review relevant technical notices and begin to develop new advice or procedures as required. Staff attending BEIS, DEFRA and MHCLG briefing sessions across the range of their statutory duties. Sharing BEIS business readiness information (https://euexitbusiness.campaign.gov.uk/) via social media channels.

Environmental Standards - domestic legislation to preserve EU law in relation to environmental standards (Environment Bill) to be put in place; contractors encouraged to consider Brexit risks and seek mitigation; light touch enforcement for food and animal products:

Data Protection - Data Protection Act including GDPR; NYCC data held on UK servers

Catering – change menus to suit availability of food; maintain frozen food stock;

Customer Contact Centre – multi agency partnership working in place and embedded for major incidents including the contact centre;

services from customers and businesses; and adverse impacts upon the local economy and infrastructure and

RET – full 24 hour rota cover in place;

Adult Social Care – work ongoing with providers to ensure mutual support is in place;

EU Settlement Scheme – Registration Service support applicants without access to Android phone

Probability H	Objectives	Н	Financial	Н	Services	Н	Reputation M	Category 1	

Phase 3 - Risk Reduction Actions

		Action Manager	Action by	Completed
Reduction	20/250 - Workforce: Monitor the potential impact on recruitment including the care sector in particular and put together an appropriate action plan if required	$(\cdot, (\cdot)) \land (\cdot) \vdash B \land (\cdot)$	Fri-31- Jan-20	
	20/400 - Business support funding programmes – monitor likely changes and ensure that changes are well communicated	CID REG	Fri-31- Jan-20	
	20/405 - Farming support funding programmes – monitor likely changes and ensure that changes are well communicated	(1) RF(Fri-31- Jan-20	



•	. ,		
	20/454 - State Aid: Monitor details of future trading relationships, and understand the local implications of any guidance provided relating to State Aid. Act upon guidance issued by the Competition and Markets Authority when more detail is provided on the new regulatory function and how State Aid rules will be enforced.	CSD ACE LDS	Fri-31- Jan-20
Reduction	20/461 - Public Health: Continue to maintain the same high standards in promoting and protecting the health of the public. Continue to monitor variations post Brexit and put local arrangements in place.	CD HAS	Fri-31- Jan-20
Reduction	20/465 - Procurement: Monitor the potential impact on public procurement regulations and action any changes to law and NYCC process as they occur. Links made with Cabinet Office EU/International Procurement Policy Team. Put in place additional contract variation scrutiny for lower value contracts.	CD SR	Fri-31- Jan-20
Reduction	20/467 - Trading Standards: Develop generic and specialist business advice packages to complement existing business advice strategy. Liaise with Citizens Advice Consumer Service (CACS) to determine their contingency plans and make any necessary adjustments to the NYCC/CACS protocol. Review whether changes are required to the trading standards tasking filter and matrix and report to BES Executive Members. Review animal disease plans and amend as necessary.	CD BES	Fri-31- Jan-20
Reduction	20/470 - Environmental Standards and Waste: continue to keep a watching brief, through attendance at relevant groups and receiving updates and briefings. Monitor the progression of the Environment Bill, assess the impact when enacted and put together an action plan for approval by Management Board. Monitor cross border waste movements and tariffs and put together an action plan for local arrangements. Work with Yorwaste on waste issues and carry out scenario planning.	CD BES	Fri-31- Jan-20
Reduction	20/472 - Data Protection: Put controls in place for data transferred into and out of the UK. Review current cloud service contract and ensure controls are in place to ensure data is held in the UK. Monitor changes to the legal framework governing transfers of personal data. Monitor for EU decision to share data from the EU. Carry out changes to NYCC's privacy notice and contracts dependent on what deal is made.	CD SR	Fri-31- Jan-20
Reduction	20/478 - Guidance on Brexit – continue to receive notification on emerging guidance on areas affecting Local Government, review impact on the Council and report regularly on this to Management Board.	CSD AD PPC	Fri-31- Jan-20
Reduction	20/480 - Take part in engagements arranged by and with the DExEU and MHCLG through the County Councils Network, review impact on the Council and report regularly on this to Management Board.	CSD AD PPC	Fri-31- Jan-20
Reduction	20/730 - Work as part of North Yorkshire Local Resilience Forum to ensure that civil contingencies issues are identified, evaluated and appropriate planning undertaken.	CSD AD PPC	Fri-31- Jan-20
Reduction	20/737 - Catering - Evaluate capacity for frozen food storage. Discuss availability of food with suppliers (HAS).	CD SR	Fri-31- Jan-20
Reduction	20/738 - Customer Contact Centre - explore ability to increase capacity if needed and put plans in place	CSD SR AD T&C CSD SR CSCM	Fri-31- Jan-20
Reduction	20/739 - Communications – ensure contingency plans for sufficient capacity, and plans are in place for a daily rota across the county and district councils	CSD HoC LRF Comms Group	Fri-31- Jan-20
	20/740 - Human resources – ensure manager and staff cover/availability. Provide advice to WFH where appropriate (fuel shortage). Monitor potential knock on effect on workforce due to increase in wages to mitigate against EU citizens leaving	All Mgt Board	Fri-31- Jan-20
Reduction	20/741 - Resources – monitor availability of fuel, ensure Ringways maintaining contractually required stocks and ideally more, and investigate potential for storage	BES AD H&T	Fri-31- Jan-20
Reduction	20/742 - Adult Social Care – carry out mapping of staff/skills across the county to ensure safety of people. Monitor availability of medicines.	CD HAS	Fri-31- Jan-20
Reduction	20/743 - Highways – Monitor availability and cost increase of vehicles and vehicle parts	CD BES	Fri-31- Jan-20



		,					1		,	
Reduction	20/744 - BES strate	gic planning/heritage – obto	in clar	ty around the loss of ESF and ho	ow its	replacement will work	CD BES		Fri-31- Jan-20	
Reduction	20/745 - Council V	vide – discuss contingency pl	ans an	d ensure robustness			All Mgt	Board	Fri-31- Jan-20	
Reduction	20/746 - Commun	ications with Members					Chief Ex	кес	Fri-31- Jan-20	
Reduction	20/747 - Continue		Fri-31- Jan-20							
Reduction	20/1190 - EU Settle	ment Scheme – Registration	Service	to support applicants without	ассє	ess to Android phone	CSD PP	C GM RA&C	Fri-31- Jan-20	
Phase 4 - Pa	ost Risk Reduction	n Assessment								
Probability	Н	Objectives	Н	Financial	Н	Services	Н	Reputation	М	Category 1
Phase 5 - Fa	allback Plan									
										Action Manager
Fallback Plan 20/573 - Revisit and look at emergency measures that need to be put in place.										Chief Exec



Risk Register: month 0 (November 2019) - detailed

Next Review due: April 2020

Report Date: 19th November 2019 (pw)

Phase 1 - Id	Phase 1 - Identification											
Risk Number	20/187	Risk Title	20/187 - Information Governance	Risk Owner	Chief Exec	Manager	CD SR					
Description	personal and	d sensitive data, poor qu	arrangements lead to unacceptable levels of unauthorised disclosure of vality or delayed responses to FoI requests, and inability to locate key dataing in loss of reputation, poor decision making, fine, etc	Risk Group	Legislative	Risk Type	CS 15/161					

Current Control Measures

Phase 2 - Current Assessment

Information Governance Strategy including the associated Policy and Procedure Framework; CIGG Action Plan; data breach process; messages from senior management; on-line training; staff induction; Information Asset Owners identified; information asset registers regularly updated; Internal Data Governance team with an identified representative for each Directorate (replacing DIGCs); Veritau appointed as DPO; posters; intranet information; regular monitoring of electronic communication by T&C; series of unannounced security compliance visits by internal audit; application of all the features of the Information Security Management System (ISMS); Fol – controls include central monitoring of receipt and progress, regular review by Veritau and review of outstanding cases by the Chief Exec on a monthly basis; proactive monitoring of all data; terms of reference reviewed; virtual Directorate Group; Veritau investigate significant data breaches; CIGG consider reasons for data breaches and cascade lessons learned; secure physical storage and internal info transfer issues resolved; Non NYCC Network Access Policy produced; e learning training packages refreshed; targeted phishing campaign; Information Sharing Protocol in place; SAR - controls include central monitoring of receipt and progress; refreshed Information Governance page on intranet; Information Governance risk register completed;

Probability H	Objectives M	Financial M	Services	M Reputation	H Category 1
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Phase 3 - Risk Reduction Actions

		Action Manager	Action by	Completed
Reduction	15/423 - Continue to emphasise personal responsibility of staff for all information in this area and consider disciplinary action in cases of data breaches	CD SR CSD ACE BS	Mon-31- Aug-20	
Reduction	15/424 - Continue to review information asset registers and target training where appropriate (ongoing)	CSD SR AD T&C Ho Int Audit	Mon-31- Aug-20	
Reduction	15/426 - Continue to ensure individual information sharing agreements completed for each data sharing activity - (ongoing)	Ho Int Audit	Mon-31- Aug-20	
Reduction	15/431 - Continue to work within services in a prioritised order to ensure information (electronic and physical) is secure and transferred securely (ongoing)	CSD SR AD T&C	Mon-31- Aug-20	
Reduction	15/433 - Continue communications to staff to ensure good Information Governance including messages from Management Board and associated campaigns (ongoing)	CSD SR AD T&C Ho Int Audit	Mon-31- Aug-20	
Reduction	15/611 - Ensure Data Protection risks are managed to comply with GDPR (ongoing)	CSD SR AD T&C	Mon-31- Aug-20	
Reduction	15/612 - Data Quality Improvement - develop and implement an action plan to address the Data Quality issues that are impacting on the accuracy of operational management information, performance reports, transparency publications and statutory returns (action plan to be agreed by Sept 2019	CSD SR AD T&C	Mon-31- Aug-20	
Reduction	15/613 - Documents and Record Management - develop and implement an approach to document and records management and storage with the Council that encompasses both physical and electronic information (action plan to be agreed by end of August 2019)	CSD SR AD T&C	Mon-31- Aug-20	



Reduction	Reduction 15/844 - Carry out a corporate cyber-attack simulation exercise							CSD SR AD T&C		
Phase 4 - Post Risk Reduction Assessment										
Probability	Probability H Objectives L Financial M Services L Reputation M (
Phase 5 - Fal	lback Plan									
										Action Manager
Fallback Plan 15/514 - Review Action Plan and new technology and continue to raise awareness. Invite ICO to carry out an audit of NYCC IG systems									3	CD SR



Risk Register: month 0 (November 2019) – detailed Next Review due: April 2020

Report Date: 19th November 2019 (pw)

Report Date.	i / Novei	nber 2019 (pw)											
Phase 1 - Id	lentificatio	on .											
Risk Number	20/207	Risk Title	20/20)7 - Transformat	ion Programme				Risk Owner	Chief Exec		Manager	CD SR
Description	delivers the						gramme "Beyond 202 n and sub optimal sc		Risk Group	Strategic		Risk Type	CS 15/11
Phase 2 - C	urrent Ass	essment											
Curr	ent Contro	ol Measures	comp cuttir progr Progr resou peer budg	oleted; briefing ng themes programme manag amme Board; o rces; Enhanced review monitor gets such as HA	s of Cabinet; regula gramme board cont ers to align savings all major change pr d Strategic Support ed; intensive review S Care and Support	ir Mgt inue t again ogran servic of ar , SEN	Council Plan and cor Board/Programme I to meet and follow th ist programme budg mmes are captured v te to ensure high quo reas of overspend ar Transport and School gramme carried out	Board mee he governous gets; review within this F ality and ro and actions of Improver	etings; staff ance struct carried ou Programme abust service to mitigate ment carrie	communication ure; quarterly at of governanter to better mare and team plows; review (deep	on constantly meetings with ce and areas nage depend anning; actic o dives) into sp	reviewed and finance AD soffuture foodencies and plan follow pecific high-r	nd cross s and cus for ving isk base
Probability	Н	Objectives	Н	_		Н	Services		Н	Reputation	Н	Category	1
Phase 3 - Ri			eraina	Beyond 2020 Pr	roaramme to lead t	o ider	ntifying new greas of	f cross		Manager	Action by	Comple	eted
Reduction		orther shape the em ogrammes for imple				o ider	ntifying new areas of	fcross	CSD SR AD	T&C	Tue-31- Mar-20		
Reduction		ontinue to carry out				ment	of priority and agree		CD SR CSD SR AD	T&C	Mon-31- Aug-20		
Reduction	15/636 - Co	ontinue to deliver ex	isting F	Programme incl	luding Directorate c	ınd cr	oss cutting program	mes	CD SR CSD SR AD	T&C	Mon-31- Aug-20		
Reduction	15/637 - Er	mbed the BEST appr	oach ir	nto service plan	nning to identify yea	rly eff	iciency savings		CD SR CSD Mgt To CSD PPC H		Tue-31- Mar-20		
Reduction		ontinue to carry out ies for improvement	focuss	ed reviews on o	areas of overspend,	poor	performance and/c		CD SR CSD SR AD	T&C	Mon-31- Aug-20		
Reduction		ontinue to monitor o							CSD SR AD	T&C	Mon-31- Aug-20		
Reduction		resh and carry out on the stand linked to focu			ewing base budgets	in 20	19/20 on a risk based	b	CD SR		Tue-31- Mar-20		
Reduction		oprove detailed bus e and Brierley Board					up. by Shareholder d Plan) for progress		CD SR		Tue-31- Mar-20		
Reduction		arry out monthly mo es (ongoing)	nitoring	g of communic	ations and engage	ment	plan including key n	nessages	CSD HoC		Mon-31- Aug-20		
Reduction	20/491 - Id	entify and target ac	Idition	al savings throu	gh corporate Procu	reme	nt Strategy (ongoing	a)	CD SR		Wed-30- Sep-20		



Reduction	20/526 - Contir	nue to develop	effective	e Commercial operations (o	ngoing)		All Mgt Board Mon-31- Chief Exec Aug-20		Mon-31- Aug-20	
Reduction	range of areas	/551 - Develop and implement an action plan to change the identified approach and activities across named of areas, notably staff engagement, following the fundamental review of the organisation's design and development programme						S	Tue-31- Mar-20	
		20/595 - Develop transformational themes and produce outline business cases for Assess and Decide; Resilience and Wellbeing; Modern Council +; Environment							Tue-31- Mar-20	
Reduction	20/599 - Produce and launch a strategic narrative for the Beyond 2020 Programme.						Chief Exec		Fri-31-Jan- 20	
Phase 4 - Pa	ost Risk Reduc	tion Assessm	ent							
Probability	M	Objectives	Н	Financial	Н	Services	Н	Reputation	Н	Category 2
Phase 5 - Fo	allback Plan									
										Action Manage
Fallback Plan	15/561 - Carry	out service cuts	5							All Mgt Board



Risk Register: month 0 (November 2019) – detailed Next Review due: April 2020

Report Date: 19th November 2019 (pw)

hase 1 - Ic	dentifica:	tion									
Risk Number	20/1	Risk Title	20/1 -	Funding Challeng	es		Risk Owner	Chief Exec		Manager	C SF
Description	public e					ory responsibilities and to manage, unbalanced budget		Resources		Risk Type	
hase 2 - C	urrent A	ssessment									
Curi	rent Con	ntrol Measures	2020N Gove gener care	NY in Members sem ernance; modelling rated; meetings wi	ninars, Cabinet, and on implications of ith traded services' y work including wit	20 North Yorkshire Program Overview and Scrutiny Co external funding levels (eg managers completed; inte h MPs, CCN and profession	mmittees where Spending Review rim NYES business	Directorate bas Settlement); no Splan in place;	ed; 2020NY Pext phase of s sustainable a	rogramme savings ideas dditional soc	ial
Probability	Н	Objectives	Н	Finan	cial H	Services	Н	Reputation	Н	Category	1
hase 3 - Ri	isk Redu	ction Actions									
								n Manager	Action by	Complet	ec
Reduction	charges	Deliver against areas , business rates) Cont as part of the Spendi	tinue to fe	eed in to the fairer			T&C	Tue-31-Mar- 20			
Reduction	20/46 - E requiren		Itation/c	communication wi	th staff, public and	Members about ongoing so	All Mgt Bo	ard	Fri-31-Jan- 20		
Reduction	20/402 -	Review arrangement	ts relatinç	g to time limited ac	dditional social care	funding	CD HAS CD SR		Fri-31-Jan- 20		
Reduction		Ensure active participus shape activity in relativity				e groups (for example CCN	and All Mgt Bo	ard	Fri-31-Jan- 20		
Reduction		Continue to lobby M's social care, High N				in relation to adults and)	CD HAS CD SR		Tue-31-Mar- 20		
Reduction	20/618 -	Implement Beyond 2	:020 Cha	nge Programme to	o address ongoing s	avings for the new MTFS.	All Mgt Bo	ard	Fri-28-Feb- 20		
Reduction	20/728 - consequ		consult w	ith the public to er	nsure understanding	of financial position and	CD SR		Tue-31-Mar- 20		
Reduction	duction 20/750 - Ensure regular monitoring at management board and CYPS Overview and scrutiny committee of financial challenges for schools to highlight the present financial position to ensure immediate and emerging challenges are addressed. (ongoing)						CD CYPS CSD AD SF	R (HE)	Fri-31-Jul-20		
Reduction	Reduction 20/751 - Identify and implement potential efficiencies as part of the strategic plan for high needs (ongoi						CSD AD SF CYPS AD I		Wed-30- Sep-20		
	a al Diale I	Paduation Assassm									
hase 4 - Po	ost kisk i	reduction Assessin	ent								



	Action Manager
Fallback Plan 20/504 - Further fundamental review in order to discharge statutory responsibilities	All Mgt Board



Risk Register: month 0 (November 2019) - detailed

Next Review due: April 2020

Report Date: 19th November 2019 (pw)

hase 1 - Id	lentificati	on										
Risk Number	20/194	Risk Title	20/194	- Major Failure due to Quality	and/or Econor	mic Issues in the	Care Market	Risk Owner	Chief Exec		Manager	CD HAS
Description	could be	caused by econo	mic perf	ers results in the Directorate be ormance or resource capabil he Care Market, increased b	lities including r	recruitment and	retention. The	Risk Group	Legislative		Risk Type	HAS 3/16
hase 2 - C	urrent As	sessment										
Curre	ent Contro	ol Measures	experie Financi analysis develop police; implem	r review and monitoring contined staff; regular communical Services & insurance consustications (Locality Provider group); coped; guidance and ongoing robust comms with CCGs; quented, Learning4Care training tented; QI team in place; functions	cation with pro ultation; Indepe apacity plannin training for pur uality monitoring g delivery for in	oviders; bulletins; endent Sector Po ng; alerts system rchasing staff; en g embedded in ndependent sec	customer feedbar artnership B (ISPB); including brokerag ngage with AD ASS Dir perf monitoring stor providers; reco	ck; Engag market ar ge; Service i; reg mee i; market p mmenda	ement Group alysis and mo Unit & provi- tings with Q8 position states	o; legal ser apping and der BCPs; (&M, Health ment; Recr	vices; CQC; d informatio QA Framew Commission ruitment Hu	on ork ner c b
Probability	Н	Objectives	М	Financial	Н	90	rvices	М	Reputation	Н	Category	1
						36	IVICES					
Phase 3 - Ri	isk Reduc	tion Actions				36	i vices					
Phase 3 - Ri	isk Reduc	tion Actions				36	ivices		Manager	Action by	Comple	
	20/468 - 0			ate a market position statement	ent; this is now (Manager	Action		
Reduction	20/468 - C aspects b 20/469 - J targets ar	Continue to revise opeing updated as opeintly with Health or reviewed at quo	and whe continue arterly off		ents QA framew to engagemen	an online staten vork and risk pro nt group; pursue	nent with different files of providers; opportunities for	Action	Manager C&Q	Action by		
Reduction	20/468 - C aspects b 20/469 - J targets ar joint work 20/471 - C	Continue to revise of the continue to revise of the continue to reviewed at quoting between HAS Continue with regu	and when continue arterly off and NHS lar engage	n required to monitor baseline assessme icer meetings and info fed in	ents QA framew to engagemen i brokerage (bro ocally and eng	an online staten work and risk pro nt group; pursue rokerage pilots ir	nent with different files of providers; opportunities for n place)	Action HAS AD (Manager C&Q C&Q	Action by Tue-30- Jun-20 Tue-30-		
Reduction	20/468 - C aspects b 20/469 - J targets ar joint work 20/471 - C programr 20/473 - C care prov	Continue to revise opeing updated as opeing updated as opeing updated as opeing between HAS Continue with regume of identifying potentinue to engagyider market and e	and whe continue arterly off and NHS lar engag roviders v ge in ADA ensure roke eing don	n required to monitor baseline assessme icer meetings and info fed in with plans in place for health gement meetings with CQC I where there is significant risk of SS work to manage major pro oust contingency planning ar e to enhance regional ways	ents QA framew to engagemen brokerage (brocally and engo of failure oblems occurring to learn lesso	an online staten work and risk pro nt group; pursue rokerage pilots ir gage with CQCs ng, such as finar ons from serious	files of providers; opportunities for a place) national ncial issues in the case reviews at a	Action HAS AD (Manager C&Q C&Q C&Q	Action by Tue-30- Jun-20 Tue-30- Jun-20 Tue-30- Jun-20		



regularly report to ISPB

rural dom care, supporting recruitment and training

Reduction 20/523 - 2020 Market shaping/development around micro enterprises

Wed-30-

Sep-20

Thu-30-

Apr-20

Mon-30-

Sep-19

Mon-30-Sep-19

HAS HOHR

CSD AD SR (AH)

HAS AD C&Q

HAS AD C&Q

20/486 - Implement action plan following outcome of state of the market exercise and ensure inclusion of NHS

20/492 - Review any opportunities to stabilise the market through additional Govt funding given to social care for

Reduction and Partners - ongoing (Make Care Matter; IBCF monies used for Recruitment Hub and Learning4Care) and

Reduction this purpose (review position each year for next 3 years of funding); IBCF being used for piloting an approach to

		iniber zorr (pw)								
		Developing a quali a risk based / pre		ay, revising processes and procedure oproach	and in	corporating best practice	HAS C&C	Q Ho Q&M	Thu-30- Apr-20	
Reduction	20/539 - F	Rewriting policies w	vith input	rom Veritau			HAS C&C	Q Ho Q&M	Tue-30- Jun-20	
Reduction	20/540 - E	Ensure clarity arour	nd comm	ssioning intentions using place based	intellig	ence	HAS AD	C&Q	Tue-30- Jun-20	
Reduction	20/541 - V	Work with ICG to e	vider BCPs are in place (complete) a	dence of testing can be provided	HAS AD	C&Q	Tue-30- Jun-20			
		20/542 - Consideration of market interventions, including development of a provider arm or a proposal to bring organisations together							Wed-30- Sep-20	
		Monitor issues cau propriate - ongoin		e complex partner relationships, mee	etings a	and structures and raise at HASLT	HAS AD C&Q		Tue-30- Jun-20	
				ext Actual Cost of Care exercise and sues; started the process, Health & Sc			HAS AD	C&Q	Mon-30- Sep-19	Mon-30-Sep-19
Phase 4 - Pa	ost Risk R	eduction Assessi	ment							
Probability	Н	Objectives	М	Financial	М	Services	М	Reputation	М	Category 2
Phase 5 - Fo	allback P	lan								
										Action Manager
				ng, implement relevant steps, consul parties, utilise established failure plar		vith senior staff and relevant orga	nisations (e.g. Police C	QC).	CD HAS



Risk Register: month 0 (November 2019) - detailed

Next Review due: April 2020

Report Date: 19th November 2019 (pw)

Phase 1 - I	dentificatio	n				
Risk Number	20/236	Risk Title	20/236 - Opportunities for Devolution and Growth in North Yorkshire	Risk Owner	Chief Exec	Manager BES
Description	through for and heritag	example the delivery ge, resulting in reduce	volution opportunities and to deliver the ambition of Sustainable Economic Growth, of the right housing and transport whilst protecting the outstanding environment d investment and impact on the growth and jobs, inability to attract, retain and transports across North Yorkshire	Risk Group	Strategic	Risk Type BES 7/174

Phase 2 - Current Assessment Devolution - proposals submitted to Govt., LEP strategic economic plan in place; NYCC retains the Infrastructure Delivery Steering Group; NYCC wide co-ordination of development needs linked to District plans; local authorities are moving towards a joint committee & considering a combined authority; LA Director group in place; plan detailing powers and funding developed; consensus of Yorkshire local authorities on Devolution geography and opportunities; Growth - Direct contribution and support, including through provision of accountable body function, to the YNYER Local Enterprise Partnership; maintenance of an Economic Growth Function within RES: Progetive engagement in LGNYY partnership working

Current Control Measures

Partnership; maintenance of an Economic Growth Function within BES; Proactive engagement in LGNYY partnership working including through Directors of Development, Chief Housing Officers, Heads of Planning and Economic Development Officer Groups; Lead role in enabling and further developing YNYERH Spatial Framework; Lead role in supporting and developing the NYCC Growth Plan Steering Group and sub-ordinate arrangements; Lead role in initiating and developing the NYCC Economic Growth Plan and annual Delivery Framework (endorsed by Executive); Work to monitor and support opportunities to secure alternative governance arrangements including a Devolution deal with Government; collaborative working arrangements with District Councils in place

Probability H Objectives M Financial	Н	Services	Н	Reputation H	Category	1
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Phase 3 - Risk Reduction Actions

		Action Manager	Action by	Completed
Reduction	20/246 - Continue to monitor the Devolution agenda and communication with stakeholders to maximise opportunities (ongoing); the greater Yorkshire geography is being used in some areas of growth work	BES AD GP&TS	Fri-31- Jul-20	
Reduction	20/364 - Devolution - Gain political support both locally and nationally (ongoing)	Chief Exec	Fri-31- Jul-20	
Reduction	Action Plan (ongoing) (Need to work towards a new NYCC Economic Growth and Delivery Plan being in place by 31 Mar 20)		Tue-31- Mar-20	
Reduction	20/550 - Growth - Embed enhanced collaborative working arrangements with District Councils (annual review of progress) - ongoing	BES AD GP&TS	Fri-31- Jul-20	
Reduction	20/552 - Growth - Maintain good working relationship with the LEP (ongoing)	CD BES	Fri-31- Jul-20	
Reduction	20/553 - Growth - Understand and investigate any impacts of Brexit and ensure opportunities are taken	IREC ALLEPHIC TERES	Tue-31- Mar-20	
Reduction	20/597 - Growth - Complete YNYERH Spatial Framework SDZ Long Term Development Statements to enable effective long-term planning and investment of infrastructure for growth; approval by LGNYY Board / Leaders for publication and open release of the framework	BES AD GP&TS	Fri-31- Jul-20	



Fallback Plan	20/572 - Consider a North Yorkshire deal and re	view and re	evise existing arrangements	for sustaina	ole economic growth				CD BES Chief Exec
									Action Manager
Phase 5 - Fo	allback Plan								
Probability	M Objectives	M	Financial	M	Services	М	Reputation	М	Category 4
Phase 4 - Pa	ost Risk Reduction Assessment								
Reduction	20/1397 - Devolution - Negotiate the economic Government including interim devolution deals Minister required)					CD BES		Fri-31- Jul-20	
Reduction	20/917 - Devolution - Develop detailed busines:		Chief Exec		Fri-31- Jul-20				
	20/916 - Devolution - Establish the geography c achieved, support from Govt Minister required)		secure Devolution (consens	us of Yorksh	ire local authorities	Chief Ex	ес	Fri-31- Jul-20	
	20/725 - Devolution - Carry out consultation on Parliament and obtain relevant Powers.	oproval, submit to	Chief Ex		Wed- 31-Mar- 21				
	20/723 - Devolution - Develop a York/North Yorl continuing to reject One Yorkshire	23 - Devolution - Develop a York/North Yorkshire proposition including a combined authority, in response to Go tinuing to reject One Yorkshire							
Reduction	20/598 - Growth - Deliver strategic natural capi forward phase 2 implementation options with p Environment plan and government policy char Natural Capital plans).	artners (Lo	cal Authorities, DEFRA, Unive	ersities, Busin	ess) with link to 25 Year	BES AD GP&TS		Tue-31- Mar-20	



Risk Register: month 0 (November 2019) – detailed Next Review due: April 2020

Report Date: 19th November 2019 (pw)

Phase 1 - Id	entification										
Risk Number	20/239	Risk Title	20/239 - S	chools Funding Challen	ges		Risk Owner	Chief Exec		Manager	CD CYP
Description	and to ensure manner by go	the sustainability of smovernors/head teacher	nall rural schoo s DfE impose t	ols; poor financial mana further restrictions on LA	gement or fa financial free	nce of school infrastructure lure to act in a timely doms, results in potential sults in potential increased	Risk Group	Resources		Risk Type	
hase 2 - C	urrent Assess	ment									
(Current Conti	rol Measures	staff redu primary a	ction, increased class siz nd secondary finance c	zes and comr conferences; i	in place; survey of all school nercial activities; licence to a ndividual discussions with sch schools' financial position ca	deficits; red nools; Scho	covery plans, ools Forum en	financial k	oenchmarki	ing;
Probability	Н	Objectives	М	Financial	M	Services	Н	Reputation	Н	Category	1
hase 3 - Ri	sk Reduction	Actions									
							Action	n Manager	Action by	Comple	eted
Reduction		r schools to highlight th				utiny committee of financial and emerging challenges are	CD CYPS		Fri-31-Jul- 20		
Reduction		ement a support challe financial position.	nge and inter	vention framework to a	ssist/instruct so	chools to take measures to	CSD AD	SR (HE)	Tue-31- Mar-20		
Reduction	20/753 - Conti	inue to lobby Ministers,	local MP and	through F40 Group (on	going)		CD CYP:	S	Fri-31-Jul- 20		
Reduction	positions	'	•		,	penchmarking of schools	CD CYPS	S	Sun-30- Jun-19	Sun-30-Jun-	-19
	to ensure sch	ools balance their bud	get within 3 ye	ears.		rtake financial consultancy	CSD AD	SR (HE)	Wed-30- Sep-20		
Reduction		lop and implement an ollaboration and feder		integrated curriculum c	and financial (planning and support and	CSD AD	SR (HE)	Wed-30- Sep-20		
Reduction	20/757 - Deve	lop a business case for	special provi	sion across the County t	o ensure valu	e for money	CSD AD CYPS AD) Incl	Tue-31- Mar-20		
Reduction	20/759 - Imple	ement outcome of revi	ew of special	provision			CSD AD CYPS AD		Wed-31- Mar-21		
Reduction	encourage a	larger take-up for a fur	ther regional	hmarking at Schools For survey in order to provid	le 'real' inforn	nation to Government	CSD AD	SR (HE)	Tue-31- Dec-19		
Reduction	20/1189 - Defi schools and c		riately experie	enced resources to prov	ide a support	and challenge function for	CSD AD	SR (HE)	Wed-30- Sep-20		
hase 4 - Pa	ost Risk Redu	ction Assessment									



Phase 5 - Fallback Plan		
		Action Manager
Fallback Plan 20/574 - Further fundar	mental review to ensure control of accumulated deficits	CD CYPS



Risk Register: month 0 (November 2019) - detailed

Next Review due: April 2020

Report Date: 19th November 2019 (pw)

Phase 1 - Id	lentificati	on					
Risk Number	20/47			Risk Owner	Chief Exec	Manager	CD HAS
Description	resulting in	n suboptimal maximis	cation of integration across the NYCC footprint, a negative impact on the	Risk Group	Partnerships	Risk Type	CYPS 24/221 HAS 3/180

Phase 2 - Current Assessment

Current Control Measures

HAS: Effective HWB partnership with clear reviewed and revised - governance providing strategic leadership regarding H&W across the County; chief Officer representation influencing the development of STP/ICSs; HASLT locality delivery model in place actively shaping local integration plans; Joint leadership in Harrogate developing a new model of care building on the work of Vanguard; joint commissioning boards in Hamb/Rich and Scarborough/Ryedale CCGs underpinned by s75 agreements; investment of IBCF and BCF to protect social care; Joint Health and Well-being Strategy in place; corporate task and finish group for DToC in place; HWB development sessions; Integration and Better Care Fund Plan developed with CCGs and agreed at Health and Wellbeing Board; 2020 Health Programme focussing on integration established; York and North Yorkshire SLE in place with a work programme of 10 priorities; joint commissioning boards for HRW and Scarborough in place (but in abeyance pending re-organisation of NY CCGs); CYPS: H&W Board; CYPLT; Management Board; CYPS Plan; Health and Well-being Strategy; JSNA; services commissioned for 0-5 and 5-19 Healthy Child Programme to ensure close alignment with CYPS Services; Childhood Futures governance arrangements in place;

Probability	M	Objectives	M	Financial	I	Services	M	Reputation /	M	Category	2
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Phase 3 - Risk Reduction Actions

		Action Manager	by	Completed
Reduction	20/60 - Ensure that we account for the BCF and IBCF funding as per the Regulations on a quarterly basis	CSD AD SR (AH)	Tue-31- Mar-20	
Reduction	20/362 - Ensure NHS partners are fully aware of the democratic and political environment they are operating within and liaise with Scrutiny colleagues to ensure a positive outcome (ongoing)	CD HAS	Tue-30- Jun-20	
Reduction	20/363 - Actively monitor relationships, priorities and communications and ensure that HAS managers are fully engaged at appropriate level and review at HAS WLT on a regular basis (ongoing)	CD HAS	Tue-30- Jun-20	
Reduction	20/399 - Develop proposals to align to the emerging new Primary Care Networks which will be established.	HAS AD HI	Thu-30- Apr-20	
Reduction	20/402 - Review arrangements relating to time limited additional social care funding	CD HA SCD SR	Fri-31-Jan- 20	
Reduction	20/451 - Agree and implement Harrogate and Rural Alliance (Sept 2019) integration of community health and social care services and also further new models of care when emerging new Primary Care Networks are established	CD HAS	Tue-31- Mar-20	
Reduction	20/452 - Engage wider HASLT in testing the implications of different integration models (ongoing)	HAS AD C&Q HAS AD HI	Tue-30- Jun-20	
Reduction	20/457 - Improve the DToC (Delayed Transfer of Care) performance to avoid financial penalties and reputational issues. Implement the work programme of the Transfers of Care Board. – HI overview with C&S delivery, continued progress on the social care element but still reliant on the NHS areas	HAS AD C&Q HAS AD C&S	Tue-30- Jun-20	
	20/458 - Consider MoUs for STP / ICS across the County that explicitly define the Council's involvement and engagement in these arrangements	CSD AD SR (AH) HAS AD HI	Tue-30- Jun-20	



Fallback Plan	0/210 - Escalation to CMB and Executive Members, further engagement with senior tiers in NHS locally, regio	nally and nationally.		CD HAS
				Action Manager
Phase 5 - Fa	back Plan			
Probability	Objectives M Financial H Services	M Reputation	n M	Category 2
Phase 4 - Pa	t Risk Reduction Assessment			
Reduction	0/748 - Carry out a post implementation review of HARA	HAS AD HI	Tue-30- Jun-20	
	0/735 - Discuss with Health Partners how to re-establish fair and effective partnership working in relation to Continuing Healthcare	CSD AD SR (AH) HAS AD C&S (Prov.)	Mon-31- Aug-20	
Reduction	0/733 - Manage relationships at Trust and CCG level as a result of leadership changes (ongoing)	CD HAS	Tue-31- Mar-20	
Reduction	0/724 - Ensure full participation across Health and the Local Authority in the Childhood Futures Programme	CYPS Comm Mgr Health	Wed-30- Sep-20	
Reduction	0/565 - Actively work with Partners on a new way for the health system to work in North Yorkshire	HAS AD HI	Tue-31- Mar-20	
Reduction	0/528 - Ensure employment of an 'Invest to Save' post for joint commissioning between Health and the Locc uthority in terms of meeting the needs of children with SEND	CSD AD SR (AH) CYPS AD Incl	Tue-31- Mar-20	
Reduction	0/481 - Continue to contribute to the delivery of the workplan for the Health and Well-being Board in relation o children's health priorities and ensure strategic decision making in Health is influenced through alignment vith the JSNA and the Children and Young People's Plan (ongoing)	CD CYPS	Wed-30- Sep-20	
Reduction	0/477 - Ensure Healthy Child team and CYPS services collaborate effectively and at the earliest stage to revent family and education breakdown and to delivering improved outcomes of Children, Young People nd Families (ongoing)	CYPS C&F HOEP (PiP)	Wed-30- Sep-20	



Risk Register: month 0 (November 2019) - detailed

Next Review due: April 2020

Report Date: 19th November 2019 (pw)

Phase 1 - Identification Risk Risk CD HAS CD **Risk Title** Manager 20/189 20/189 - Safeguarding Arrangements Chief Exec Number Owner Failure to have a robust Safeguarding service in place results in risk to vulnerable children, adults CYPS 24/250 Risk Description and families and not protecting them from harm. Safeguarding Risk Type HAS 3/27 Group

Phase 2 - Current Assessment

Current Control Measures

CYPS – LSCB Safeguarding website; regularly reviewed procedures; practice standards issued to teams to support consistent practice; monthly performance data which is monitored regularly to seek assurance over key performance headlines; case file audit process; manager authorisation of all assessments; ICS; newly formed integrated family support service; training strategy; clear supervision process which is audited on a regular basis; strengthened Multi agency screening team (MAST); OFSTED 'outstanding' categorisation; delivery and implementation of the VEMT approach with the LSCB; working with colleagues and the CCG lead to ensure appropriate resources available for complex young people; Mgt file audit of case files against established assessment standards and staff supervision files; monitoring and management of performance against agreed targets in the SMT action plan

HAS - Detailed action plan; Safeguarding general manager and team; strengthening of Safeguarding policy team; case file audit and review; independent chair to Safeguarding Board in place; risk enablement panel in place and being reviewed; countywide safeguarding general manager in place; testing of initial performance metrics for Safeguarding Board has taken place further developing performance activity; initial safeguarding procedures reviewed linked to consultation in light of the Care Act and are being reviewed again; safeguarding board performance framework; Q&E [protocol for the relationship between Adults Social Care (and Children's Trust) and the Health and Wellbeing Board agreed and implemented;] information framework for serious incident data, eg drug death etc in place; recommendations from the commissioned independent review of safeguarding practice taken into consideration as part of the preparations for the implementation of the latest policy and procedures; local arrangements with Children's Safeguarding Board and Community Safety Partnerships reviewed; training for in house provider; new safeguarding policies and procedures implemented;

Probability M Objectives H Financial M Services M Reputation H Category 2

Phase 3 - Risk Reduction Actions

		Action Manager	Action by	Completed
Reduction	20/374 - Ensure compliance with Safeguarding Board and Children and Families' procedures [CYPS]	CYPS AD C&F	Fri-31-Jul-20	
Reduction	20/376 - Continue the work with the MAST to strengthen responses to children and young people who are vulnerable to CSE and CCE by improved intelligence and information sharing arrangements [CYPS]	CYPS C&F HoS	Fri-31-Jul-20	
	20/377 - Ensure where there is a concern that a young person is being exploited that the CSE risk assessment tool is always completed [CYPS]	CYPS C&F HoS	Fri-31-Jul-20	
Reduction	20/382 - Continue to feed into review of EDT arrangements (adult lead) as required [CYPS]	CYPS AD C&F	Fri-31-Jul-20	
Reduction	20/384 - Continuation of 'Practice Weeks' where managers will visit locations to observe and review practice; Progress: These are now in place and in order to make these stronger the teams will need to be involved in the planning to make these more effective, however the feedback is positive. [CYPS]	CYPS AD C&F	Fri-31-Jul-20	
KAMIICTIAN	20/385 - Use and further development of performance dashboards to support individual managers [CYPS]	CYPS C&F HoS	Fri-31-Jul-20	
Reduction	20/456 - Continue to report regularly to HASLT, Care and Independence O&S Committee and Health and Wellbeing Board particularly in light of preparation for the latest policy and procedures. [HAS]	has ad hi	Tue-31-Mar-20	



											Action Manager
Phase 5 - Fo	allback	Plan									
Probability	L	Objectiv	es H	Financial	M		Services	M	Reputation	Н	Category 3
Phase 4 - Po	1			ent							
REGUICTION		Consider w		w procedures could I]	e establis	shed to give a	more proportionate	HAS A	C&S (Prov.)	Thu-31-Oct-19	Mon-30-Sep-19
Reduction	to ensure	e operation	al guidan	afeguarding policies ce is in place) [HAS]				HAS A) HI	Thu-31-Oct-19	Mon-30-Sep-19
		Continue w ls (linked to		ng work in preparatior /534) [HAS]	of impler	nenting the La	w Commission	HAS AE) C&S (Prov.)) HI	Thu-30-Apr-20	
				en Governance arrar safeguarding adult re			g consideration of	HAS AD C&S (Asmt.)		Tue-30-Jun-20	
Reduction	embedo	ding the car	e act role	safeguarding work to of Principal Social Wo g Care work [HAS]			Care programme incl. Board Manager with		C&S (Asmt.)	Tue-30-Jun-20	
				artners are fully enga h partners (CCGs). [H		Gafeguarding E	soards centrally and	HAS AE) C&S (Asmt.)) HI	Tue-30-Jun-20	
Reduction	20/534 - Continue to carry out the supervisory body role for DoLS to ensure the system is as effective as possible within existing resources and prepare for Liberty Protection Safeguarding Bill, details expected Jan 2020 and will become law by June 2020 (linked to action 20/615) [HAS]) HI	Tue-30-Jun-20	
PAGUICTIAN		20/490 - Ensure training in respect of latest policies and procedures for elected Members, staff and Partners is reviewed and delivered [HAS]								Tue-31-Mar-20	
Reduction	(develor	oment of ne	w approd	h Commissioning and aches and tools arour gular meetings with C	s on quality assurance	HAS AD C&S (Asmt.) HAS AD HI Tue-30-Jun-20					



Linking of Directorate risks to the Corporate risk register November 2019

Safeguarding Arrangements

Failure to have a robust Safeguarding service in place results in risk to

vulnerable children, adults and families and not protecting them from

3

Central Services Risk Register		Corporate Risk Register	Ro	ank
Information Governance	1	Brexit Arrangements		Т
Ineffective information governance arrangements lead to unacceptable levels of unauthorised disclosure of personal and sensitive data, poor quality or delayed responses to FoI requests, and inability to locate key data upon which the Council relies resulting in loss of reputation, poor decision making, fine, etc Transformation Programme Failure to design and implement a coherent savings and transformation		The UK leaves the European Union with sub-optimal arrangements resulting in difficulties in recruitment, data protection, price uncertainty and supply chain difficulties, price pressures from contractors, increased demands on services from customers and businesses; and adverse impacts upon the local economy and infrastructure and environmental standards.	1	1
programme "Beyond 2020" which delivers the forecast funding shortfall resulting in short term and sub optimal savings decisions ie service cuts Central Services Savings Plan Failure to deliver the Central Services savings plan as set out in the MTFS resulting in inability to meet the budget, rationalise support services and enable the	$\langle \cdot \rangle$	Information Governance Ineffective information governance arrangements lead to unacceptable levels of unauthorised disclosure of personal and sensitive data, poor quality or delayed responses to Fol requests, and inability to locate key data upon which the Council relies	1	2
programme		Transformation Programme		
Health and Adult Services Risk Register Information Governance and Health and Safety Failure to ensure that good and safe governance arrangements in respect of data		Failure to design and implement a coherent transformation and savings programme "Beyond 2020" which delivers the improvements and forecast funding shortfall resulting in short term and sub optimal savings decisions ie service cuts	1	2
security and health and safety are in place throughout the Directorate.		Funding Challenges		
Confident and consistent practice Failure to establish the workstreams and processes needed to embed the confident and consistent practice programme across the county resulting in poor		Inadequate funding available to the County Council to discharge its statutory responsibilities and to meet public expectation for the remainder of the decade.	1	2
outcomes for individuals, missed opportunities to change and improve the service, inability to realise budgetary savings and criticism	,	Major Failure due to Quality and/or Economic Issues in the Care Market		
Financial Pressures Financial pressures arising from difficulties in delivering MTFS Savings requirements, managing in year financial overspends, Better Care Fund contributions, market pressure and complexity of client needs leading to service impact or additional		Major failure of provider/key providers results in the Directorate being unable to meet service user needs. This could be caused by economic performance or resource capabilities including recruitment and retention.	1/	2
savings needing to be identified within HAS or corporately.		Opportunities for Devolution and Growth in North Yorkshire		
Major Failure due to Quality and/or Economic Issues in the Care Market Major failure of provider/key providers results in the Directorate being unable to meet service user needs. This could be caused by economic performance or resource capabilities including recruitment and retention.		Failure to take advantage of Devolution opportunities and to deliver the ambition of Sustainable Economic Growth, through for example the delivery of the right housing and transport whilst protecting the outstanding environment and heritage		4
Partnership and Integration with the Health		Schools Funding Challenges		
Failure to shape and drive the configuration of the NHS from both a Commissioner and Provider perspective resulting in suboptimal maximisation of integration across the NYCC footprint, a negative impact on the customer experience and the		Inadequate revenue and capital funding available for good quality schools, maintenance of school infrastructure and to ensure the sustainability of small rural schools	1	4
possibility of fragmented care and poor outcomes.		Partnership and Integration with Health		
Safeguarding Arrangements Failure to have an effectively monitored, robust, Safeguarding regime and partnership arrangements in place and ensure that we fulfil our wider lead authority role (under the Care Act).		Failure to shape and drive the configuration of the NHS from both a Commissioner and Provider perspective resulting in suboptimal maximisation of integration across the NYCC footprint, a negative impact on the customer experience and the possibility of fragmented care and poor outcomes	2	2
				_

Business and Environmental Services Risk Register

Statutory Duties

Failure to carry out statutory duties or meet statutory deadlines (e.g. Health and Safety, safe guarding, information governance, prevention of waste pollution, planning responsibilities, statutory property related issues, driver/vehicle guidance) resulting in Corporate Manslaughter, increased cost/claims, fines/prosecution / and criticism.

Delivering Change Programmes within BES

Failure to embed a strong change culture, processes and supporting capacity to deliver ongoing programmes of change in BES e.g. the BES Beyond 2020 Change Programme.

Opportunities for Devolution in North Yorkshire and Consideration of a Combined Authority

Failure to take advantage of Devolution opportunities in North Yorkshire resulting in reduced investment and impact on growth and jobs across North Yorkshire.

Growth

Failure to deliver the ambition of Sustainable Economic Growth through the delivery of the right housing, transport, and connectivity infrastructure, whilst protecting the outstanding environment and heritage

Children and Young People's Service Risk Register

Information Governance and Health and Safety

Failure to ensure that good and safe governance arrangements in respect of data security and health and safety are in place throughout the Directorate

Cultural Change and Beyond 2020

Failure to maintain a strong culture, processes and supporting capacity within CYPS to deliver Beyond 2020, savings targets and address national funding and policy changes

Schools Funding Challenges

Inadequate revenue and capital funding available for good quality schools, maintenance of school infrastructure and to ensure the sustainability of small rural schools

Partnership and Integration with Health

Failure to develop and implement new models of care that will provide better outcomes for children and young people and local communities.

Safeguarding Arrangements

Failure to have a robust approach to Safeguarding in place results in risk to vulnerable children and families and not protecting them from harm.

AUDIT COMMITTEE - PROGRAMME OF WORK 2019 / 20

	ANNUAL WORKPLAN	JULY	OCT	DEC	MAR	JUNE	JULY	OCT	DEC
	Audit Committee Annuals Items	19	19	19	20	20	20	20	20
	Audit Committee Agenda Items								
	Training for Members (as necessary)			1					
Α	Annual Internal Audit Plan				×	*			
Λ	Annual report of Head of Internal Audit					*			
	Progress Report on Annual Internal Audit Plan		×	×	×			×	*
	Internal Audit report on Children and YP's Service					×			
	Internal Audit report on Computer Audit/Corporate Themes/Contracts		×					×	
	Internal Audit report on Health and Adult Services		×					×	
	Internal Audit report on BES			×					×
	Internal Audit report on Central Services				×				
	Annual Audit Letter		×					×	
В	Annual Audit Plan (NYCC & NYPF)				×				
Ь	Annual Report / Letter of the External Auditor (ISA 260)	×					×		
	Interim Audit Report					×			
	Statement of Final Accounts including AGS (NYCC + NYPF)	Х				×	Х		
	Letter of Representation	X					X		
	Chairman's Annual Report	^	×				^	×	
C	Audit Committee - terms of reference / effectiveness		·		×			-	
	Changes in Accounting Policies				×				
	Corporate Governance – review of Local Code + AGS	-	ł		×	×			
	- annual report inc re AGS		ł			×			
	Risk Management (inc Corporate R/R) – annual report			×	×				*
	Partnership Governance – annual report					×			
	Information Governance – annual report	1	•		×				
	Review of Finance,/Contract/Property Procedure Rules	ТВА	TBA	ТВА		ТВА	ТВА	ТВА	
	Business Continuity – annual report	IDA	×	IDA		IDA	IDA	×	
	Business Continuity – unital report		*-					*-	
	Counter Fraud (inc risk assessment) – annual report				×				
	Procurement and Contract Management – annual report					×			
	Treasury Management – Executive February				×				
	- Excount - Condary		<u> </u>						
	VFM – annual assurance review			_	×			_	
D	Work Programme	*	×	* *	×	* *	*	* *	*
<u> </u>	Progress on issues raised by the Committee (inc Treasury Management)		×	×	×	×		×	×
	Agenda planning / briefing meeting								
	Audit Committee Agenda/Reports deadline								
	Audit Committee Meeting Dates	22/07	25/10	20/12	27/03	22/06	27/07	26/10	14/12

Internal Audit A B C D E

External Audit

Statement of Final Accounts / Governance

Dates

before formal meeting

Counter-Fraud

Sessions to be sorted

Pension Governance Beyond 2020 including Property rationalisation